

Board of Directors Meeting Minutes

August 22, 2024	6:00 PM	District Office
, ia.gast ==, === :	0.00	21011101 011100

Call to Order	Board Chair Mickey Cartner welcomed everyone and called the meeting to order.			
	2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 - 2 -			
Approval of Agenda	Mickey asked for additions to or a motion to approve the agenda. Motion by Amy Bryant to approve the agenda			
	Second by Sylvia Jessup Motion Carried			
Pledge of Allegiance	Tom Bachmann led the group in reciting The Pledge of Allegiance.			
Invocation Memorials/ Remembrances	Keith Wood gave the invocation and asked that we remember staff and Board Members who were ill or recently lost loved ones.			
Attendance	Board Secretary, Sylvia Jessup called the roll. A Quorum was met with 20 of 23 members in attendance. A Quorum must meet the requirements of 50% of the membership.			
Approval of 6/27/24 Minutes	Mickey asked for changes to or a motion to approve the June 27, 2024 Board meeting minutes. Mickey asked if there were any questions and there were none.			
	Motion by Amy Bryant to approve the minutes the June minutes Second by Richard Lasky Motion Carried			
Approval of 7/25/24 Minutes and FY23 Audit	Mickey asked for changes to or a motion to approve the July 25, 2024 minutes including the FY23 Audit and the Community Assessment. Mickey asked if there were any questions and there were none.			
	Motion by Sylvia Jessup to approve the minutes including the FY23 Audit and Community Assessment Second by Amy Bryant Motion Carried			

The staff and guests introduced themselves to the Board. Introduction of Staff & Recognitions The following staff members were recognized for length of service and were awarded service pins: 10 Years 5 Years Annetta Dalton, CTP o Robert Freeman, HS Lois Howes, CTP Carol Richards, HS LaShonda Griffith, HS James Bonello, CTP Geraldine Hall, CTP 15 Years o Connie Eddleman, Jr., WEA Executive **Accomplishments Report Director Report** Executive Director Kathy Payne welcomed everyone and thanked them for coming out tonight. She stated her Accomplishment Report is in the Board packet and correlates to her job description. Kathy asked if there were any questions and there were none. Kathy asked Lisa to share contributions she received this week. Lisa stated that the Surry Yadkin Electric Membership Corporation had their annual golf tournament to raise funds for local charities. Lisa was happy to report that this year they chose Meals on Wheels and Habitat for Humanity to equally share the proceeds of \$41,000. Board members applauded. Kathy reminded the members that the monthly Leadeship Team and statistical reports are included in the back of the Board packet. These reports contain details about the program's current events along with any challenges and success stories. Kathy gave today's bank balance as \$1,380,724.91 and said there is over \$300,000 in outstanding money owed to YVEDDI for FY24 from Weatherization, CSBG, and Transportation. Kathy acknowledged the leadership staff and thanked them for their skills and dedication during extreme challenges. YVEDDI is very fortunate to have such tenured leaders.

New employee competency is a merging epidemic. Jeff had to write step-by-step instructions for a DOT employee to set up a contract through DocuSign. Terry was asked by a Fusion telephone employee if the word solution started with an S. We have to oversee and monitor an agency-wide printer/copy inventory and upgrades to get correct billing from the carrier. Spectrum, Lowe's, and Fusion Telephone require the same kind of micro-monitoring and without it, we get overbilled.

There is a lack of soft skills. Skills such as friendliness and manners, common sense, situational awareness, empathy, enthusiasm and optimism, focus, ambition, time and self-management skills, and pride in oneself.

The shortage of teachers, finance, and medical people is very concerning as this contributes to a continual decline of a successful labor market.

Quality suffers because we are often short-staffed or training on the basics instead of polishing off to reach higher standards.

Clients are more often challenging, demanding, and quick to get angry.

In this environment, it is important to appreciate the staff for sticking with it and to take just a little bit of comfort in that these same issues are happening everywhere, not just at YVEDDI.

Board Training

Orientation Refresher

Kathy used the screen and projector to show the agency website and specifically the "Board of Director's TAB". All of our important documents are there for you including all the documents shared during new Board member orientation. She went over the list of documents and asked if anyone had any questions and there were none.

Kathy touched on the topics of the Board's authority, agency activities, tripartite boards, democratic selection, and governing board duties. She distributed a handout with the roles and responsibilities of the Board and Executive Director.

Committee Council Reports

Planning & Evaluation (P&E) Committee

Committee Chair, Tom Bachmann said he had nothing to add to the Planning & Evaluation Minutes. Mickey asked for a motion to approve the P&E Committee minutes.

	Motion by Amy Bryant to approve the P&E Minutes Second by Larry Johnson Motion Carried
	Personnel Committee Committee Chair, Richard Lasky said we did not have a quorum at the Personnel meeting. He said we discussed the number of vacancies and encouraged the Board members to let people know YVEDDI is hiring.
	Motion by Sylvia Jessup to approve the Personnel Minutes Second by Tom Bachmann Motion Carried
	Finance Committee Committee Chair, Cliff Collins said he had nothing to add to the Finance Minutes, and he encouraged everyone to read over the audit.
	Motion by Tom Bachmann to approve the Finance Minutes Second by Amy Bryant Motion Carried
	Second by Amy Bryant Motion Carried
Minutes from Program Policy & Advisory Council Committees	Second by Amy Bryant
Program Policy & Advisory Council Committees	Second by Amy Bryant Motion Carried Minutes – for information only
Program Policy & Advisory Council	Second by Amy Bryant Motion Carried
Program Policy & Advisory Council Committees Leadership	Second by Amy Bryant Motion Carried Minutes – for information only

Other

Public Hearing – FY 25 Grant Applications & Authorization Resolution

Mickey – Opened a Public Hearing on the Community Transportation Program Grants for FY26. He asked for comments from the General Public (Not Board Members) on any of the following grants, and there were no comments or any people from the general public.

- 5311 Administration Grant and Operating Grants
- 5310 and NC Rural Operating Grant
- State Rural Operating Grant
- Mobility Management Grant

Mickey closed the public hearing due to nobody from the public being present and asked for a motion to close the meeting.

Motion by Sylvia Jessup to close the public hearing Second by Amy Bryant Motion Carried

Mickey closed the public hearing and turned it back over to Dave Torres for an overview of the FY26 grants.

Operation Manager Dave Torres said Title VI surveys can be completed by anyone in the General Public. Surveys are at the entrance of the conference room.

See Attached:

- Local Share Source of Funding
- Authorizing Resolution
- Advertised in WS Journal 8/11/24 (English & Spanish)

Dave asked the Board to see the documents attached to the Transportation agenda which included the; Local Share Source of Funding, the Authorizing Resolution, and the advertisement in the WS Journal. Dave walked the members through each document describing the purpose and the details of each document. Dave then turned it over to Mickey.

Mickey brought the Board member's attention to the grants and described each one.

5311 Admin

Mickey said the admin grant pays for salaries and fringe benefits for 8 administrative staff:

- Program Director
- Operations Manager
- Administrative Coordinator
- Call Center Manager
- Safety Officer
- Two Transportation Coordinators
- Also included in the admin grant are; drug tests, background checks, office supplies, office phones, marketing, and vehicle insurance. The total for Admin for FY26 is \$829,595.

Mickey asked if there was any discussion and there was none. He asked for a motion to approve the 5311 Admin grant.

Motion by Amy Bryant to approve the 5311 Admin Grant. Second by Cliff Collins
Motion Carried

5311 Operating

Dave said the operating grant is a 50% match available to help fund Microtransit Flex routes in Elkin Circulator and Mocksville. He said the total for FY26 for operating is \$205,226. Mickey asked if there was any discussion and there was none. He asked for a motion to approve the 5311 Operating grant.

Motion by Brent Ward to approve the 5311 Operating Grant. Second by Amy Bryant Motion Carried

5310 Operating

Mickey said this grant is a State Elderly and Disabled grant and pays 50% of trip costs for eligible riders. The match is acquired by matching the grant with ROAP trips. The grant application will be for \$206,000. Mickey asked if there was any discussion and there was none. He asked for a motion to approve the 5310 Operating grant.

Motion by Larry Hayes to approve the 5310 Operating Grant. Second by Cliff Collins
Motion Carried

NC Rural Operating

Dave said this grant is an operating grant and pays 50% of trip costs for eligible riders. The match is acquired by matching the grant with ROAP trips. The grant application will be for \$195,315. Mickey asked if there was any discussion and there was none. He asked for a motion to approve the NC Operating grant.

Motion by Amy Bryant to approve the NC Operating Grant. Second by Larry Hayes Motion Carried

Mobility Management

Mickey said the mobility management grant pays for YVEDDI's mobility manager's salary and fringe. The grant application will be for \$54,420. Mickey asked if there was any discussion and there was none. He asked for a motion to approve the Mobility Management grant.

Motion by Cliff Collins to approve the Mobility Management Grant. Second by Amy Bryant Motion Carried

Authorizing Resolution

Mickey said the Authorizing Resolution gives the Executive Director the authority to apply for the grants discussed. Mickey asked if there was any discussion and there was none. He asked for a motion to approve the Resolution.

Motion by Larry Hayes to approve the Resolution Second by Amy Bryant Motion Carried

r n he
n
1 0
10
n.
d
1%
nain
) 1

The meeting adjourned at 7:00 PM

Next Board Meeting: October 24, 2024

Respectfully submitted,

Sylvia Jessup Secretary Terry Daniels Staff Recorder

Board Members	Staff and Guests			
August 22, 2024	<u>Present</u>	<u>Absent</u>	Excused	Starr and Guests
Kevin Austin	Χ			Terry Daniels
Tom Bachmann	X			Tommy Eads
Jim Brown	X			Rhonda Wrenn
Amy Bryant	X			David Smith
Mickey Cartner	X			David Torres
Brad Chandler	Х			Janet Phillips
Cliff Collins	X			Dawn Cheek
Kelly Craine	X			Tracey Speight
Pam Crouse			X	Lisa Money
Benita Finney	Х			Kathy Payne
Eddie Harris		X		
Larry Hayes	Х			
Debra Jessup	Х			
Sylvia Jessup	Χ			
Larry Johnson	Χ			
Shelby King	Χ			
Richard Lasky	Х			
Christie Paschall	Х			
Joey Tilley	Х			
Angie Walker	X			
Brent Ward	Х			
Keith Wood	Х			
Suzanne Wright		X		
Vacant				