



Mickey Cartner, Board Chair



Head Start
* NC Pre-Kindergarten

Community Services (CSBG)

Domestic Violence Program
▪ Sexual Assault
▪ Family Violence Prevention

Public Transportation

Family Resource Center

Senior Services
▪ Meals on Wheels
▪ Congregate Nutrition Sites
▪ Legal Services
▪ Retired & Senior Volunteer Program

Senior Centers
▪ East Bend
▪ Yadkin County
▪ Yadkin Valley
▪ Surry County
▪ Pilot Mountain

Weatherization



YVEDDI No Show Suspension Policy

Suspension of Services

For individuals who have “No Showed” (NS), “Late Cancelled” (CL) or cancelled at the door for a total of three times in past 30 days then following suspension can occur.

1. 1st violation =Warning letter
2. 2nd Violation = 7 day suspension of services
3. 3rd Violation = 14 day suspension of services
4. 4th Violation = 21 day suspension of services
5. 5th and subsequent violations =28 day suspension of services

All suspension periods will begin on a Monday.

The information will be documented in the Passengers file.

Disputing a Suspension of Services:

All disputes must be disputed in writing with thirty (30) business days of the disputed Noticed of Suspension of Services”.

All Suspension of Services disputes will be submitted to:

YVEDDI Public Transportation
Attn: Director of Transportation
PO Box 309
Boonville, NC 27011

Any suspension found not to be valid will be removed from the passengers file.