



YVEDDI Public Transportation Transportation Advisory Board (TAB) Meeting Minutes

Date: 8/1/19	Time: 10:00 AM	Location: YVEDDI Conference Room
Call to Order	JoAnn Ahrens called the meeting to order	
Committee Members Attendance	JoAnn Ahrens, Tom Beckom, Vicky East, Marilyn Lambert, Barry Norman, Danny Royall and Bobby Todd	
Staff Attendance	Jeff Cockerham, Rochelle George, Reginald Nichols, Penny Spainhour and Terry Daniels	
Excused	Mickey Cartner, Cathy Ellis, Lisa Hughes, Yolanda Lytton and Kim Shuskey	
Agenda Topic	Welcome and Introductions	
Discussion	JoAnn Ahrens welcomes team. Everyone welcomed Terri Weddle from Surry County DSS.	
Agenda Topic	Conflict of Interest - Introduction	
Discussion	Jeff Cockerham said he put a Conflict of Interest handout at everyone's seat and he needs them signed and turned back in. NCDOT requires the agency to have a Conflict of Interest statements signed every year. Jeff read the Conflict of Interest Statement.	
Agenda Topic	Approval of Minutes	
Discussion	The minutes were presented to the TAB members from the May 2, 2019 meetings. JoAnn Ahrens gave everyone time to read the minutes and asked if there were any questions and there were none. JoAnn asked for a motion to approve the minutes. Motion by Bobby Todd to approve the minutes, Second by Danny Royal. The motion carried.	
Agenda Topic	Mobility Management	
Discussion	<p>Rochelle read her Mobility Management report on page 6, which was from January 2019 – March 2019. She said the Outreach listed are meetings she attended. She then read her Mobility Management report on page 7, which was April 2019 – June 2019, and stated these are the Outreach meetings that she attended during that quarter. Rochelle asked if anyone had any questions. Marilyn Lambert asked what the July 24th Cardinal Innovations Medicaid Transformation Forum Outreach was about and Rochelle said they discussed Medicaid Managed Care and one plan allowed you to pick your provider and the other plan the provider was picked for you.</p> <p>Jeff said that he and Kathy went to a roundtable meeting in Forsyth County that was interesting. He said they had brokers there and we have been contacted by all of them and we need to agree on the rate. He said that the brokers could contract with other transportation providers and not just YVEDDI. He also stated that we will need to get</p>	

	<p>credentialed by the brokers. Jeff said that the YVEDDI Transportation program has switched from Trapeze to CTS scheduling software effective July 10, 2019.</p> <p>Jeff discussed the deviated fixed routes on page 8, which is the Mocksville Circulator and said the graph shows the ridership and stated there was a shortfall of approximately \$9800. Then he discussed the Elkin Circulator on page 9. Jeff asked if there were any questions and there were none.</p>
Agenda Topic	Operations
Discussion	Jeff said we did not get any new vehicles this year.
Agenda Topic	Safety and Training
Discussion	Redd Nichols said they were in the process of hiring additional drivers and on page 10 is a chart to show the Refresher Employee Training. Someone asked where the training was done and Redd said the majority of the training is done at the Yadkinville location.
Agenda Topic	Review of Service Statistics
Discussion	Jeff discussed the drug testing then went on to discuss the service statistics on page 11. The chart shows our numbers decreasing. Jeff stated that we lost some of our riders to Cape Fear. JoAnn asked how it affected the agency and Jeff said financially FY19 was difficult. Jeff asked if there were any questions and there were none.
Agenda Topic	ROAP Service Report
Discussion	Jeff Cockerham discussed the ROAP reports on pages 12-15 of the packet and each one of them represents a County and there was no money left over. Jeff asked if there were any questions and there were none.
Agenda Topic	Advanced Software
Discussion	<p>Penny said Tammy Pendleton has worked very hard with Susan Slate in Surry County DSS to do rebilling.</p> <p>Jeff said the new software (CTS) can build reports and will be a good software for us going forward. The old software (Trapeze) cost was \$60,000 per year and we could not get the report numbers to match between different reports. CTS cost is \$24,000 and builds reports. He did add there's a possibility of glitches but right now it will improve our program.</p>
Next Meeting	JoAnn reminded everyone to plan to be at the next meeting on Thursday, November 7, 2019.
Meeting Adjourned	<p>JoAnn asked for a motion to adjourn.</p> <p>Motion by Bobby Todd to adjourn, Second by Barry Norman and the motion carried.</p> <p>The meeting adjourned at approximately 11:00 AM.</p>
Minutes Recorded By/Signature	Terry Daniels