How to Ride the Flex Route Rider Tips for a Safe and Enjoyable Bus Ride

Be at the bus stop at least five minutes prior to the scheduled arrival time. Times are approximate and vary based on the number of riders, traffic, weather, etc.

Please have exact change or pre-paid pass ready to expedite the boarding process.

When the bus has completely stopped, board the bus and pay your fare.

Take your seat and fasten your seatbelt as soon as possible.

YVEDDI buses have designated Priority Seating areas. These areas are for senior citizens or persons with disabilities. Please allow these passengers to sit in these areas when necessary.

YVEDDI bus drivers will announce major intersections and stops to make knowing when your stop is approaching easier.

Deviations from the flex route may be requested by calling (336) 679-2071 and may be limited by the time available.

Service animals are allowed, but must remain on a leash. No pets allowed.

Passenger Code of Conduct

Shoes and shirts are required when riding the bus.

Profanity, abusive language and disruptive behavior are not allowed. Weapons are prohibited.

Alcoholic beverages and smoking, including electronic devices are prohibited on the bus.

Headphones are required while talking on cell phones, playing electronic games or listening to music.

Do not carry open cans, bottles or food onto buses.

Passengers are limited to the number of bags or packages that they can carry on.

Children are not permitted to ride in strollers while on the bus. Strollers must be closed and secured during the trip.

Mobility devices must be secured in the designated Priority Seating areas.

Keep aisles clear of obstacles.

No items or conditions are permitted on the bus that may pose a health hazard for passengers or staff.

Audio and video surveillance are in use for your safety.

Lost and Found

If you left something on a YVEDDI bus, please contact our Call Center at (336) 679-2071 during business hours. Unclaimed articles are discarded after 30 days.

Holiday Service

There is no transit service on the following holidays: New Years Day, MLK Birthday, Good Friday, Memorial Day, July 4th, Labor Day, Veteran's Day, Thanksgiving Day, Thanksgiving Friday, or Christmas Eve, Christmas Day, and day after Christmas Day.

For More Information

To find out the location and schedule for specific stops, call (336) 679-2071.

If you are unable to navigate the Flex Route System, call (336) 679-2071 to see if you qualify for the door-to-door service.

Title VI Policy Statement

It is the policy of the North Carolina Department of Transportation and the YVEDDI to ensure that no person shall, on the grounds of race, color, sex, age, national origin, or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and any other related non-discrimination Civil Rights laws and authorities.

For more information or to file a complaint, contact: Yadkin Valley Economic Development District Inc. PO Box 309 Boonville, NC 27011 Attention: Executive Director (336) 367-7251 info@yveddi.com

Serving Davie, Stokes, Surry, and Yadkin counties.

Mission Statement

To improve the quality of life for the residents of the Yadkin Valley through a coordinated, accessible, affordable and efficient transportation system.

YVEDDI Public Transportation Administrative Offices P O Box 309 533 N. Carolina Ave Highway 601 N Boonville, NC 27011 Phone (336) 367-3530 Fax (336) 367-3637 E-mail: transportation@yveddi.com Website: www.yveddi.com

Revised August 2019

This printed material can be provided in an alternate form upon request.

Public Transportation ROULATO 6 $\hat{\mathbf{0}}$ 0 2 0 0 0 0 336-(MOGKSVILI



Davie County Popular Destinations

Mocksville Circulator Stops

Cooper Creek Apts. Walmart WFBH Urgent Care Scottish Inn Willow Pond Rowan Point Apts. Foster Drug **Davie Social Services** Senior Center Food Stamp Office Cedar Ridge Apts. DCCC Lakewood Motel Family Promise Food Lion A Storehouse for Jesus Corner of Mountview & Windsong Rd Corner of Mountview & Whitney Rd Corner of Whitney & Fulton St. Northwood Apts. Glen Apts./Cambridge Creek Apts. Davie Family YMCA Veterans Office Mock Place/Library Downtown (1st Semi Circle)



Mocksville Circulator Schedule (Effective July 1, 2018)								
Stop #	Run 1	Run 2	Run 3	Run 4	Run 5	Run 6	Run 7	Destination/Address
1	7:00	8:30	10:00	11:30	1:00	2:30	4:00	Cooper Creek Apts. • 106 Morning Glory Circle
2	7:03	8:33	10:03	11:33	1:03	2:33	4:03	Walmart - 261 Cooper Creek Dr.
3	7:17	8:47	10:17	11:47	1:17	2:47	4:17	WFBH Urgent Care - 1188 Yadkinville Rd.
4	7:18	8:48	10:18	10:48	1:18	2:48	4:18	Scottish Inn - 1034 Yadkinville Rd.
5	7:19	8:49	10:19	11:49	1:19	2:49	4:19	Willow Pond • 891 Yadkinville Rd.
6	7:21	8:51	10:21	11:51	1:21	2:51	4:21	Rowan Point Apts. 109 Wilhaven Dr.
7	7:23	8:53	10:23	11:53	1:23	2:53	4:23	Foster Drug = 495 Valley Rd.
8	7:24	8:54	10:24	11:54	1:24	2:54	4:24	Davie Social Services - 228 Hospital St.
9	7:25	8:55	10:25	11:55	1:25	2:55	4:25	Senior Center - 278 Meroney St.
10	7:26	8:56	10:26	11:56	1:26	2:56	4:26	Food Stamp Office • 642 Wilkesboro St.
11	7:30	9:00	10:30	12:00	1:30	3:00	4:30	Cedar Ridge Apts. 1000 Jericho Hardison St. #25
12	7:35	9:05	10:35	12:05	1:35	3:05	4:35	DCCC - 1205 S. Salisbury Rd.
13	7:37	9:07	10:37	12:07	1:37	3:07	4:37	Lakewood Motel • 1642 US-601
14	*7:40	*9:10	х	х	х	*3:10	*4:40	Family Promise - 129 Liberty Circle *deviations only
15	7:43	9:13	10:43	12:13	1:43	3:13	4:43	Food Lion • 1388 Hwy 601 S.
16	7:47	9:17	10:47	12:17	1:47	3:17	4.47	A Storehouse for Jesus - 675 Lexington Rd. (Monday-Thursday)
17	7:56	9:26	10:56	12:26	1:56	3:26	4:56	Corner of Mountview & Windsong Rd
18	7:57	9:27	10:57	12:27	1:57	3:27	4:57	Corner of Mountview & Whitney Rd
19	7:58	9:28	10:58	12:28	1:58	3:28	4:58	Corner of Whitney & Fulton St.
20	8:01	9:31	11:01	12:31	2:01	3:31	5:01	Northwood Apts 800 Northridge Ct.
21	8:03	9:33	11:03	12:33	2:03	3:33	5.113	Glen Apts./Cambridge Creek Apts. 300 Milling Rd
22	8:06	9:36	11:06	12:36	2:06	3:36		Davie Family YMCA - 215 Cemetery St.
23	8:07	9:37	11:07	13:37	2:07	3:37	5:07	Veterans Office - 161 Poplar Street
24	8:15	9:45	11:15	12:45	2:15	3:45	5:15	Mock Place/Library • 401 N. Main St.
25	8:16	9:46	11:16	12:46	2:16	3:46	5.1h	Downtown (1st Semi Circle) 65 Court Sq. (Wicked Salon)
9	8:22	9:52	11:22	12:52	2:22	3:52	5:22	Senior Center - 278 Meroney St.

Fares

A fare of **\$1.00** per trip will be charged to ride the Mocksville Circulator.

Correct change is <u>required</u> and no receipts are written by the driver.

Medicaid Passengers <u>must be pre-approved and pre-</u> scheduled to ride.

RELOADABLE RIDER PASSES

\$30.00 for Monthly Passes (up to 100 trips per month)



\$10 for Weekly Passes (up to 25 trips within the same week)

Passes are Reloadable Passes are NOT Transferrable Mailing Address For Lost Cards 1413 W. Main Street Yadkowike, Nr. 27055 (1305) 679-3071 ennait: https://www.index.com www.yvedic.com www.yved

Replacement for lost/stolen cards: No Charge for the 1st replacement \$5 for additional replacement cards

Reloadable Rider Passes may be purchased from the driver or at the local office:

622 N. Main Street, Suite 101 Mocksville, NC 27028

We recommend calling ahead to make sure that someone will be in the office.

Contact

(336) 679-2071 or 1-855-820-0022

Relay Service for the Speech/Hearing Impaired:

TDD/TYT: 1-800-735-2962 Voice: 1-800-735-8262 Email: transportation@yveddi.com

Mocksville Circulator Hours of Operation Monday-Friday 6:00 AM - 6:00 PM

*Deviations up to 3/4 mile allowed upon request as time permits. All deviations must be prior approved.