How to Ride the Flex Route Rider Tips for a Safe and Enjoyable Bus Ride

Be at the bus stop at least five minutes prior to the scheduled arrival time. Times are approximate and vary based on the number of riders, traffic, weather, etc.

Please have exact change or pre-paid pass ready to expedite the boarding process.

When the bus has completely stopped, board the bus and pay your

Take your seat and fasten your seatbelt as soon as possible.

YVEDDI buses have designated Priority Seating areas. These areas are for senior citizens or persons with disabilities. Please allow these passengers to sit in these areas when necessary.

YVEDDI bus drivers will announce major intersections and stops to make knowing when your stop is approaching easier.

Deviations from the flex route may be requested by calling (336) 679-2071 and may be limited by the time available.

Service animals are allowed, but must remain on a leash. No pets allowed.

Passenger Code of Conduct

Shoes and shirts are required when riding the bus.

Profanity, abusive language and disruptive behavior are not allowed. Weapons are prohibited.

Alcoholic beverages and smoking, including electronic devices are prohibited on the bus.

Headphones are required while talking on cell phones, playing electronic games or listening to music.

Do not carry open cans, bottles or food onto buses.

Passengers are limited to the number of bags or packages that they can carry on.

Children are not permitted to ride in strollers while on the bus. Strollers must be closed and secured during the trip.

Mobility devices must be secured in the designated Priority Seating areas.

Keep aisles clear of obstacles.

No items or conditions are permitted on the bus that may pose a health hazard for passengers or staff.

Audio and video surveillance are in use for your safety.

Lost and Found

If you left something on a YVEDDI bus, please contact our Call Center at (336) 679-2071 during business hours. Unclaimed articles are discarded after 30 days.

Holiday Service

There is no transit service on the following holidays: New Years Day, MLK Birthday, Good Friday, Memorial Day, July 4th, Labor Day, Veteran's Day, Thanksgiving Day, Thanksgiving Friday, or Christmas Eve, Christmas Day, and day after Christmas Day.

For More Information

To find out the location and schedule for specific stops, call (336) 679-2071.

If you are unable to navigate the Flex Route System, call (336) 679-2071 to see if you qualify for the door-to-door service.

Title VI Policy Statement

It is the policy of the North Carolina Department of Transportation and the YVEDDI to ensure that no person shall, on the grounds of race, color, sex, age, national origin, or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and any other related non-discrimination Civil Rights laws and authorities.

For more information or to file a complaint, contact: Yadkin Valley Economic Development District Inc. PO Box 309 Boonville, NC 27011 Attention: Executive Director (336) 367-7251 info@yveddi.com

Mission Statement

To improve the quality of life for the residents of the Yadkin Valley through a coordinated, accessible, affordable and efficient transportation system.

> YVEDDI Public Transportation Administrative Offices P O Box 309 533 N. Carolina Ave Highway 601 N Boonville, NC 27011 Phone (336) 367-3530 Fax (336) 367-3637 E-mail: transportation@yveddi.com Website: www.yveddi.com

> > Revised 4/2019

This printed material can be provided in an alternate form upon request.



336-679-207



Elkin/Jonesville Popular Destinations

Elkin-Jonesville Circulator

- Elkin Town Hall
- Walmart
- Food Lion-Elkin
- Turner Court Apts.

Deviation Route Only

- Ingles
- Yadkin Valley Senior Center
- Food Lion -Jonesville

The bus will deviate 3/4 mile for passengers and destinations.



Stop Point NEW Schedule 10/8/18	Schedule Time										
		AM					PM				
Elkin Municipal/Town Hall 226 N. Bridge St. Elkin NC 28621	7:15	8:15	9:15	10:15	11:15	12:15	13:15	14:15	15:15	16:15	17:15
Walmart 548 C.C. Camp Road Elkin NC 28621	7:30	8:30	9:30	10:30	11:30	12:30	13:30	14:30	15:30	16:30	
Food Lion-Elkin 1526 N. Bridge St Elkin NC 28621	7:40	8:40	9:40	10:40	11:40	12:40	13:40	14:40	15:40	16:40	
Ingles-"Deviation Only" 2095 N Bridge St, Elkin, NC 28621	7:43	8:43	9:43	10:43	11:43	12:43	13:43	14:43	15:43	16:43	
Elkin Cr SCC- "Deviation Only" 1461 N Bridge St, Elkin, NC 28621	7:45	8:45	9:45	10:45	11:45	12:45	13:45	14:45	15:45	16:45	
Turner Court Apartments 202 Turner Ct. Elkin NC 28621	7:50	8:50	9:50	10:50	11:50	12:50	13:50	14:50	15:50	16:50	
Food Lion-Jville "Deviation Only" 101 Valley Dr. Jonesville, NC 28642		9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00		
Senior Center-Jville "Deviation Only" 121 Delos Martin Dr Jonesville NC 28642		9:10	10:10	11:10	12:10	13:10	14:10	15:10	16:10		

Deviation upon request only

Fares

A fare of \$1 per trip will be charged to ride the Elkin Circulator.

Correct change is required and no receipts are written by the driver.

A prepaid fare can be arranged through the transportation office with a receipt written.

Medicaid Passengers must be pre-approved and pre-scheduled to ride.

Hours of Operation

Monday - Friday

7:00 AM - 6:00 PM

Contact

(336) 679 - 2071

1-855-820-0022

Relay Service for the Speech/Hearing Impaired:

TDD/TYT: 1-800-735-2962

Voice: 1-800-735-8262

Email: transportation@yveddi.com

Serving Davie, Stokes, Surry, and Yadkin counties.



