



ANNUAL

— Report —

July 1, 2017-June 30, 2018



"Mountains. Music. Mayberry. Merlot."

Mount Airy, NC



Tobacco Barn ▪ Surry County

Our Heritage, Our Communities, Our Progress

Davie

Stokes

Surry

Yadkin

Rowan

A Special Thanks...

Service Area Photographs Courtesy of Judy Conrad ▪ Elkin, North Carolina
Weatherization/Rowan Co. pictures provided by Erick Soderberg, State Weatherization Program

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The image shows three tall flagpoles against a cloudy sky. The leftmost pole has a white flag with the word 'Boonville' and a tree logo. The middle pole has the United States flag. The rightmost pole has the North Carolina state flag. In the foreground, a brick archway contains a sign that reads 'Welcome to BOONVILLE established 1895'. Below the sign is a quote: 'A Small Town With A Big Heart' Boonville, NC (Yadkin County).

Dedicated to Serving Our Communities

Welcome to
BOONVILLE
established 1895

"A Small Town With A Big Heart"
Boonville, NC (Yadkin County)



Pilot Mountain • NC

AGENCY OVERVIEW

Organized in 1965, the Yadkin Valley Economic Development District, Inc. (YVEDDI) is a private non-profit corporation designated as the local Community Action Agency which administers Human Services and Community Development Programs funded through Federal, and State, County Governments, United Way/Fund agencies, and other resources. Laws, regulations, and funds limit all services provided.

MISSION STATEMENT

Dedicated to improving the lives of individuals and families in Davie, Stokes, Surry, and Yadkin Counties through a variety of programs and partnerships to build stronger communities.

VISION STATEMENT

To empower people to lead more successful lives in the communities we serve.

Board of Directors

EDDIE HARRIS

Chairman

MICKEY CARTNER

Vice-Chairman

JIM BROWN

Treasurer

SYLVIA JESSUP

Secretary

DEBRA JESSUP

Parliamentarian

MIKE CROUSE

Chaplain

KEVIN AUSTIN

CANDRA BROWN

CATALINA CAMPECHANO

KELLY CRAINE

BEVERLEY ESSICK

WAYNE FRYE

LARRY JOHNSON

MARK JONES

SHELBY KING

ERNEST LANKFORD

RICHARD LASKY

JO ANN LAYELL

MARY OLVERA

EDWARD STEVENS

REBECCA VANHOY

JIMMY WALKER

MARION WELBORN

SUZANNE WRIGHT

Program participants must meet the Federal Poverty Index Guidelines, certain age criteria, or other guidelines.

as of FY 2018 end of year

SERVICE AREAS

Serving Davie, Rowan, Stokes, Surry, and Yadkin Counties of North Carolina

Estimated Population



YVEDDI Services by County

Program	Davie	Rowan	Stokes	Surry	Yadkin
Community Services (CSBG)	✓		✓	✓	✓
Domestic Violence/Sexual Assault			✓	✓	✓
Head Start and NC Pre-K	✓		✓	✓	✓
Migrant Head Start				✓	✓
Jones Family Resource Center				✓	
Senior Services:					
• Meals-on-Wheels				✓	✓
• Congregate Nutrition				✓	✓
• Medical Transportation	✓			✓	✓
• General Transportation	✓			✓	✓
• Legal Services			✓	✓	✓
• Senior Centers (5)				✓	✓
• Retired and Senior Volunteer Program (RSVP)				✓	✓
Public Transportation	✓		✓	✓	✓
Weatherization Program	✓	✓	✓	✓	✓



Hanging Rock • Danbury, NC (Stokes County)

Executive Director

Kathy Payne



Dear Friends of YVEDDI:

We are pleased to present the 2017-18 Annual Report of the Yadkin Valley Economic Development District, Incorporated (YVEDDI). This report will showcase the work and outcomes achieved by a very dedicated staff under the leadership of a very engaged and supportive Board of Directors.

We remain committed to expand our resources however possible to meet the needs of our communities. Upon close of fiscal year June 30, 2018, we helped:

- 4 497 young children get a Head Start in preparation for Kindergarten,
- 4 2,914 victims of abuse get a new start,
- 4 96 people develop life skills and enhance employability to earn a self-sustaining income,
- 4 Modified 82 homes to keep people warm in the winter and conserve energy,
- 4 Jones Family Resource Center had 84,462 people in cumulative attendance,
- 4 Promoted senior wellness to prolong independence by:
 - delivering 64,404 homebound meals,
 - served 23,994 congregate meals,
 - provided 13,661 medical and general transportation trips,
 - provided legal assistance to 170 seniors,
 - 3,663 attended 5 senior centers,
 - 876 seniors volunteered 17,256 hours in their communities, and
- 4 Made over 122,159 trips to transport people to school, work, or medical appointments to carry out essential daily living

YVEDDI will continue to strive for continuous improvements and service expansion opportunities to make the greatest impact possible on those who need services.

With deep appreciation, we recognize our funders, donors, volunteers, partners, religious organizations, groups, and individuals who are very important to our success. We must also acknowledge our children, families, seniors, and individuals who have embraced life-altering opportunities that make our communities stronger.

Honored to serve,

Kathy Payne, Executive Director

2017-2018
ANNUAL REPORT

Managerial Staff

RICHARD SEIBERT

Finance Director

JANET PHILLIPS

Human Resources Director

REGINA CHAPPELL

CSBG Director

LINDA TRIVETTE

Domestic Violence/Sexual Assault Director

RHONDA WRENN

Head Start Director

YOLANDA SAFFO

Migrant Head Start Coordinator

BRISTOL MITCHEM

L. H. Jones Family Resource Center Manager

JEFF COCKERHAM

Public Transportation Director

LISA MARTIN-MONEY

Senior Services Director

CAROLYN GENTRY

RSVP Manager

MISSY WHITAKER

Surry County Senior Center Manager

RHONDA BEAVERS

East Bend Senior Center Manager

LORI MOORE

Yadkin County Senior Center Manager

SANDRA JOHNSON

Yadkin Valley Senior Center Manager

TOMMY EADS

Weatherization Director



1st Annual Car Show & Live Band fundraiser event held on April 21st.

We raised over \$8,000.00!

All proceeds benefit the YVEDDI programs.





Community Services Block
Grant Program (CSBG)



MISSION STATEMENT

To build self-sufficiency for under-resourced individuals and families through coaching, mentoring and community partnerships.

CSBG is the acronym for Community Services Block Grant and was created by federal legislation to assist low income individuals and families in the early 1980's. It is also referred to as a Self-Sufficiency Program which is designed to assist individuals/families in overcoming poverty. Our service model assists customers in obtaining a higher education, resume writing, learning good interview techniques, gaining employment in jobs paying a "living wage", and learning how to empower themselves in the process of becoming self-reliant. We encourage customers to participate in Survival Skills classes, budgeting classes and nutrition classes while pursuing goals of employment, education, income management, housing, emergency services, and health.



Who is living in deep poverty?

- 6% of the US population have a household cash income less than 50% of the federal poverty threshold
- Income for individual - \$5,885 and \$7965 for single-parent
- 7.1 million are children
- Individuals and single mother families are at the greatest risk
- These individuals/families cannot contribute to the economy – they are trying to survive with a poor chance of upward mobility.

By a recent study by Luke Shaefer and Kathryn Edin

Source: <https://hub.jhu.edu/magazine/2015/winter/kathryn-edin-living-on-2-dollars-a-day/>



	Davie	Stokes	Surry	Yadkin
Rose above Poverty Level	2	4	12	5
Obtained Employment	2	2	8	4
Obtained Jobs with Medical Benefits	0	0	1	5
Completed educational training programs	0	5	4	4
Completed goal of standard housing	1	1	2	2
Emergency Assistance	4	7	15	3
Customers still progressing in the program	9	8	16	11

FY 2017-2018 Return in Investment (ROI) \$ 2.37

44 Customers still progressing

6 customers over Poverty Guidelines but not graduated before end of FY 17-18

We consider CSBG to be a bridge out of poverty. We work with under resourced individuals and families **with services to assist them in creating a better future. Each customer's situation is different, but they** must be willing and able to work, ready to take the steps to further their education or gain skills to procure a living wage job, set goals, and work closely with the Success Coach. Our performance measures in the chart provided show that working together with our customers toward their goals produces results.

Collaboration with other community partners is vital to the CSBG Program providing well rounded and comprehensive services to individuals in the communities we serve. We at YVEDDI, are fortunate to have many wonderful programs in-house to partner with and help provide those much needed resources. CSBG had the opportunity to work with Senior Services to help provide emergency assistance to one of their clients.

*The Senior Services director received a call regarding Mrs. Y, who was very upset after receiving a disconnect notice from Duke Energy. The Senior Services Director contacted the CSBG Director and arranged for emergency assistance. After obtaining the necessary account information, a Success Coach for CSBG called Duke Energy and during the conversation she realized that Mrs. Y was confused. Mrs. Y **had paid the previous month, but not this month's bill.** We arranged to pay the bill and advised the Senior Services Director that we only do this type of emergency service for the same person once a year. Mrs. Y was very thankful to YVEDDI for the help she received in avoiding a disconnection of service and the Directors of Senior Services and CSBG were glad to partner once again to assist someone in need.*



Carolina Heritage Vineyard Winery
Elkin, NC



Domestic Violence/ Sexual Assault Program

"The best little town in North Carolina"
Elkin, NC

DOMESTIC VIOLENCE/SEXUAL ASSAULT PROGRAM



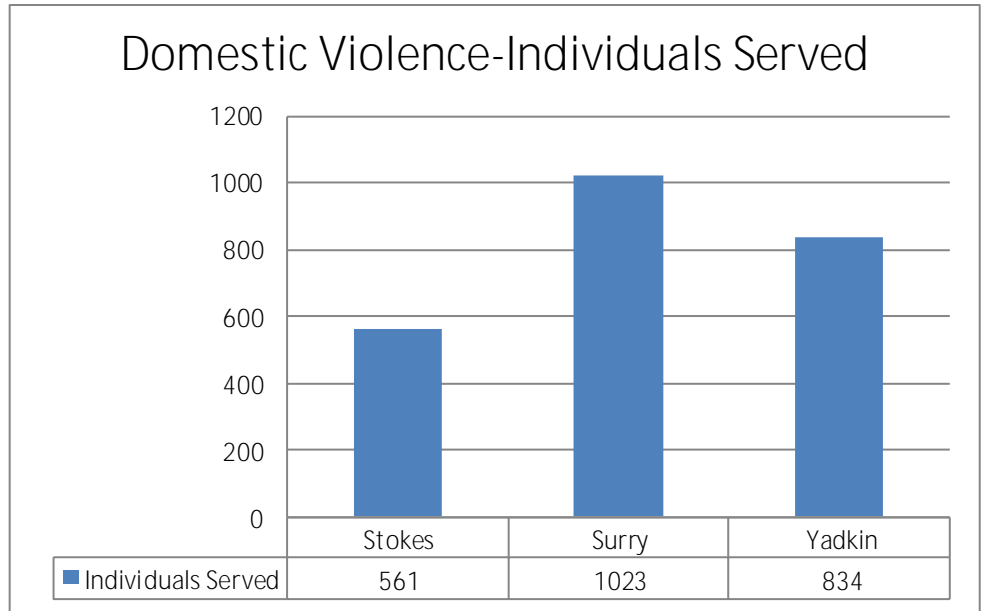
MISSION STATEMENT

To provide safety, supportive services and advocacy for victims of domestic violence and sexual assault.



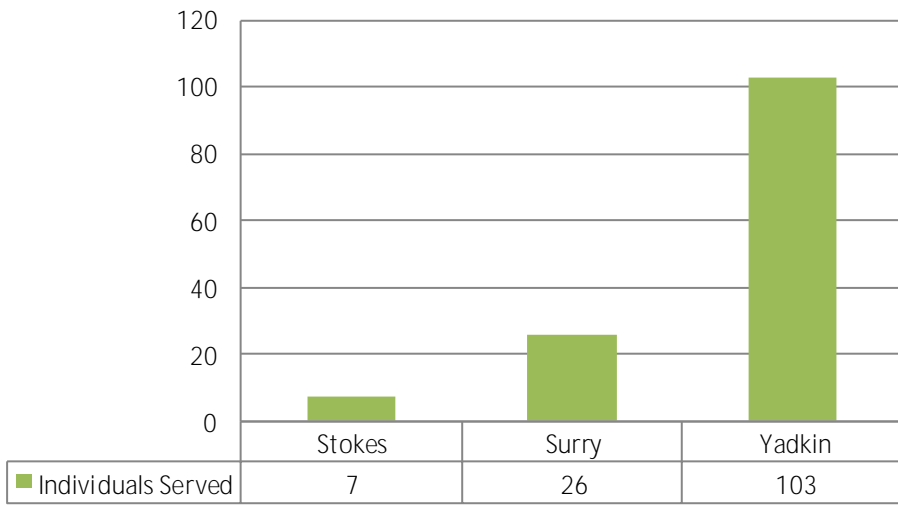
In the fiscal year, 2017-2018, the Domestic Violence and Sexual Assault Program was awarded with a first-time grant to provide enhanced services to underserved populations in the community. This project focused on expanding services and reaching individuals with disabilities, males, elderly, immigrants, LGBTQ, and other populations with various cultural backgrounds in Stokes, Surry, and Yadkin Counties. The program increased efforts to strengthen collaboration between community partners in the rural area as part of this new project.

Domestic Violence-Individuals Served



Domestic Violence Statistical Report July 1, 2017 – June 30, 2018			
	Stokes	Surry	Yadkin
Individuals Served	561	1023	834
Gender of Individuals	358-Females 203-Males	637-Females 286-Males	559-Females 275-Males
Services Provided	Information—2,008 Advocacy—1,855 Referral—2,571 Transportation--12 Counseling--870 Court Accompaniment--829	Information—2,749 Advocacy—4,246 Referral—7,234 Transportation-54 Counseling—1,335 Court Accompaniment—1,273	Information—2,810 Advocacy—1,539 Referral—1,938 Transportation--27 Counseling--292 Court Accompaniment--702
Community Education/ Training	133--Presentations	209--Presentations	155--Presentations
Number of Support Groups	28	45	96
Shelter Services	17	2	4
Physically Disabled	3	139	81
Crisis /Hotline/Support Calls—24/7	2,357	2,113	1,723
Volunteer Hours—donated	990 hours	598 hours	433 hours

Sexual Assault-Individuals Served



20%

of woman in the United States have been raped.



Sexual Assault Statistical Reporting July 1, 2017 – June 30, 2018			
	Stokes	Surry	Yadkin
Individuals Served	7	26	103
Gender of Individuals	7--Females	25--Females 1--Male	95--Females 8--Males
Services Provided	Information—8 Advocacy—8 Referral—39 Transportation--0 Counseling—5 Court--6	Information—56 Advocacy—149 Referral—300 Transportation--0 Counseling—57 Court--21	Information—795 Advocacy—517 Referral—474 Transportation--15 Counseling—129 Court--212
Type of Assault	Rape—3 Date Rape—0 Adult Survivor-Assault--0 Marital Rape-- Child Sex Offense--2 Incest--0 Other--1	Rape—4 Date Rape—3 Adult Survivor-Assault--1 Marital Rape--7- Child Sex Offense--6 Incest--2 Other--3	Rape—24 Date Rape—1 Adult Survivor-Assault--9 Marital Rape--18 Child Sex Offense--11 Incest--1 Other--39
Offender Relationship	Relative—2 Acquaintance--0 Boyfriend/Girlfriend-- 3 Stranger--2	Relative—16 Acquaintance--6 Boyfriend/Girlfriend--4 Stranger--0	Relative—41 Acquaintance--24 Boyfriend/Girlfriend--31 Stranger--6
Shelter Services	17	2	4
Crisis /Hotline/Support Calls—24/7	8	68	533
Volunteer Hours—donated	382.5 hours	166 hours	860 hours

CLIENT TESTIMONIAL

I am writing this article to address how YVEDDI/Surry Domestic Violence/Sexual Assault Program continues to help me through my journey of recovery after a traumatic event in my life.

As a victim and survivor, I found out about this program through a legislative assistant with whom I was speaking to about the crimes that were committed against me.

After some thought, I decided to give YVEDDI/Surry DV/SA Program a call, and it saved my life! A young woman, Tasha Gordon, answered the phone and immediately took charge with helping me. I talked to Tasha, Debbie, and Jessie during a visit at their office located in Dobson, NC. They gave me advice and not only listened to me, but also allowed Tasha to advocate for me by going to the Mount Airy Police Department with me.

Although the Assistant District Attorney who looked at my case refused to undertake it, YVEDDI/Surry DV/SA Program of Dobson was there for me more than ever.

I worked on changing laws with the help of YVEDDI/Surry DV/SA Program and sought therapy through them. I eventually moved away, but YVEDDI/Surry DV/SA Program and Tasha provided support for me via phone, e-mail, and during visits back to my hometown in Surry County.

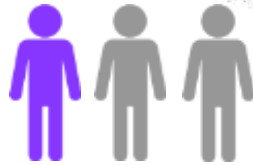
There were plenty of times where an unknown voice from the National Suicide Prevention Hotline could not prevent my suicidal thoughts from taking action, and I would call or reach out to YVEDDI/Surry DV/SA Program. They have always been there for me. Whether it was quotes, pieces of advice, or pure and kind words, YVEDDI/Surry DV/SA Program kept me aware that I am here for a reason and that life can get better.

Today, I am happily married, but regularly give YVEDDI/Surry DV/SA Program of Dobson a call, as support through them is important for my well-being. As well, I now have a wonderful friendship with someone whom I would not have in my life had North Carolina Coalition Against Sexual Assault (NCCASSA) of Dobson not been funded to provide me the services they did and still do to this day. I would highly recommend their services to anyone struggling from any form of sexual assault or domestic violence.

*Sincerely,
Jane Doe*

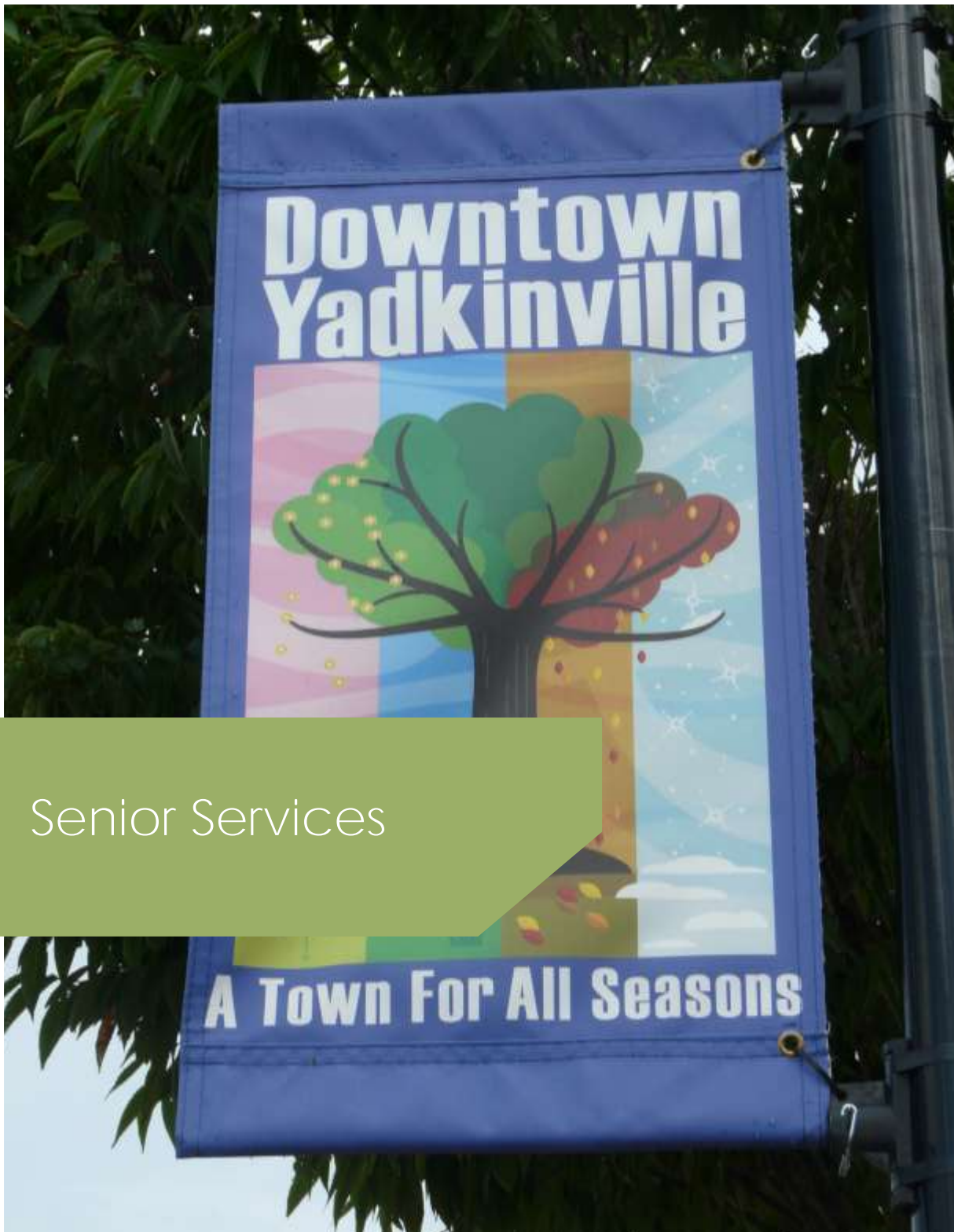


1 in 4 men have experienced some form of physical violence by an intimate partner.



1 out of 3 women have experienced some form of physical violence by an intimate partner.

Funded by: N.C. Council For Women, United Fund of Surry, Yadkin Valley United Fund, Yadkin County United Fund, United Fund of Stokes County, County of Stokes, County of Surry, County of Yadkin, N.C. Department of Health and Human Services, and N.C. Department of Crime Control/Governor's Crime Commission



Senior Services

Meals on Wheels can serve a senior for an entire year for the same cost as just one day in a hospital or 10 days in a nursing home.
Source: www.mealsonwheelsamerica.org/facts

MISSION STATEMENT

To improve and maintain independent wellness for the senior community through advocacy, nutrition, volunteerism and vigorous programming to promote healthy minds, bodies and spirits.

Homebound Meals		
	Total Meals	Seniors Served
Yadkin County	29,817	202
Surry County	34,587	254

Congregate Meals		
	Total Meals	Seniors Served
Yadkin County	14,535	200
Surry County	9,459	164



United States Statistics 2018

59% of home-delivered meal recipients are 75 or older	
69% are women	15% are veterans
59% live alone	25% live in rural areas
35% live at poverty level	28% are a racial and/or ethnic minority
46% self-report fair or poor health	82% take 3+ medications daily



2018 Dragon Slayers 5k/10k ▪ Dobson, NC

2018 Dragon Slayers 5k/10k for YVEDDI Meals on Wheels

March 24 , 2018

More than 60 runners showed up to support Meals on Wheels, and with the sponsorships of this event, more than \$7,000.00 was raised to help feed Surry County's homebound seniors.

We will be able to purchase more than 1,750 meals with the proceeds from this event!

MILLIONS OF VOLUNTEERS enable **225 MILLION MEALS** to be delivered to **2.4 MILLION SENIORS** each year

For the 59% of recipients who live alone, the person delivering the meal is often the only person they will see that day.

Source: www.mealsonwheelsamerica.org/facts

*"My husband and I have been blessed to be able to deliver Meals on Wheels. It really is an eye-opening blessing to see the recipient's gratitude, to see their smiles, and to hear sweet comments like 'Honey, you take care of yourself,' and to receive heart-felt hugs. I know too often that we will possibly be the only person they will have a conversation with that day, so I go into their homes wanting to brighten their day and I leave with a smile on MY face, sometimes a lump in my throat, but always uplifted and knowing I can face my daily trials. You and your staff run a fine program and your love and care shine through and improve the quality of life for so many in our communities. **May God continue to bless this program!**"*

-MOW Volunteer Driver-



9 OUT OF 10 RECIPIENTS say Meals on Wheels helps them feel more secure

Source: www.mealsonwheelsamerica.org/facts

A Story of a Homebound Client...

Homebound clients must be reassessed every six months to determine that the client still qualifies for the service and to note any health changes during the previous six months.

I was in the Jonesville community to conduct one of these assessments. This particular client is a female and is 85 years old. She has cataracts, glaucoma and is blind in one eye. She walks with a cane and her toes are twisted and gnarled. She has a very difficult time maneuvering through her living room to get to the door, and it took her a long time to get to the door. I felt sure someone was there, as I could hear the television from outside.

Finally, she opened the door, and from her bent position she was yelling, **“Who is it?” I told her my name and explained to her that I was with Meals on Wheels.** I had to explain three times, each time a little more loudly than the previous, before she could hear and understand. I also explained to her the nature of my visit; to update her information.

As is common with elderly adults, she is very cold natured and she had a **space heater running and it must’ve been 90 degrees in her home.** She invited me in and asked me to have a seat on her sofa. It wasn’t long before I was sweating. By the time I left, I needed a shower. But I didn’t mind. This lady is very lonely and needed someone to talk to.

As she is hard of hearing, she doesn’t have many people who are patient enough to talk to her on the phone. Her children are all grown and live far away. She has three sons and talked about each one, then told me about her eight daughters-in-law with some very amusing facial expressions. **She wasn’t too proud about having three sons with eight daughters-in-law,** but is very proud of her sons and their career achievements, and took great pains in telling me about each one.

She also shared with me stories of her two husbands, and how she has outlived both of them. One of them (the first one) was a good man. **The second was not, and she doesn’t miss him too much.**

She eats her meals alone, and looks forward each day to the arrival of our **volunteer driver who delivers her meal.** She doesn’t look forward to the meal as much as she does the friendly banter between her driver and herself. It makes her feel good knowing someone is coming by to make sure she is okay.

She has a home-health worker who comes by three times each week, but can only stay for one hour each time. The home health worker helps with cleaning, but can only clean the rooms that the client stays in, or uses.

This 85-year-old lady touched my heart talking about her past life, and her life now. The challenges she faces. The loneliness she lives. And how our program is a blessing to her. Without it, she would not have a complete meal each day, and she would not have anyone to check on her.
-Lisa Money, Senior Services Program Director-

Legal Services		
	Units	Seniors Served
Stokes County	23	43
Surry County	66	107
Yadkin County	13	20
TOTAL	102	170

General Transportation		
	Units	Seniors Served
Davie County	5,581	35
Surry County	4,830	48
Yadkin County	919	54
TOTAL	11,330	137

Medical Transportation		
	Units	Seniors Served
Davie County	1,418	8
Surry County	604	11
Yadkin County	309	1
TOTAL	2,331	20

POPULATION

Persons 65 years and older (2016 estimate)

- Davie County 20.0%
- Stokes County 20.3%
- Surry County 19.7%
- Yadkin County 19.0%
- United States 15.2%

Source: US Census Bureau

“Being a Meals on Wheels volunteer, I know that the human contact is just as important as the meal. I have one client that loves to tell me about his flower garden or his kitty cat each day. Those few extra minutes mean just as much to him as the meal I deliver.”



Senior Centers

5174 Rockford Rd • Dobson, NC (Surry County)

I volunteer and deliver Meals on Wheels once a month. I would do it every day and every meal if I could! It's a blessing to me when I spend time with my dear Meals on Wheels families."

~MOW Volunteer Driver~



SENIOR CENTERS

MISSION STATEMENT

To improve and maintain independent wellness for the senior community through advocacy, nutrition, volunteerism and vigorous programming to promote healthy minds, bodies and spirits.



The Senior Centers provide services to help keep seniors active and healthy so they are able to maintain their independence in their own home as long as possible.

Typical activities provided at YVEDDI Senior Centers include:

- Health Screenings and Education
- Community Resource Referral
- Volunteer Opportunities
- Support Groups
- Community Gardening
- Dance Classes
- Arts and Crafts
- Chorus
- Day Trips and Tours
- Book Clubs
- Lifelong Learning Talks
- Games
- Bowling
- Exercise Classes and Equipment
- Dinners and Dances with Entertainment
- Social/Holiday Events
- Senior Games
- Yoga
- Tai Chi
- Senior Theatre
- Pickleball
- BINGO

	Services Provided	Participants (Unduplicated)
East Bend Senior Center	12,031	653
Yadkin County Senior Center	21,792	1,067
Yadkin Valley Senior Center	12,282	581
Surry County Senior Center	10,077	1,572
Pilot Mountain Senior Center	3,535	450
TOTAL	59,717	4,323

Senior centers are a place for seniors to come for nutrition, fun, fellowship, and most importantly, to combat social isolation and loneliness. Many senior center participants are widows and widowers.

The Congregate Nutrition Program is highly rated by participants...

95-96% of them would recommend the nutrition program to their friends.

Additionally, 57% of congregate clients have five or more chronic health conditions,

32% take six or more different prescription medications per day,

46% of congregate participants live alone, 57% are over the age of 75. The average age of a participant is 76,

58% said that the congregate meals provide one half or more of their total food for the day,

77% indicated that they eat healthier as a result of the program, and 76% of the congregate participants reported that their health has improved as a result of the program.

Source: A National survey of OAA participants (acl.gov)

One such participant lost her husband in 2016. She began attending one of the YVEDDI senior centers to combat the loneliness she was feeling. A new widower began to attend and the pair became acquainted. Soon, they began to date and before long decided to marry. How wonderful it is that they were able to find each other in one of our senior centers and have a second chance at love and life!

IMPACT

Research shows that older adults who participant in senior center programs can learn to manage and delay the onset of chronic disease and experience measurable improvements in their physical, social, spiritual, emotional, mental, and economic well-being.

Source: National Council on Aging

STATISTIC



We are very proud of the team at Pilot Mountain Senior Center and Nutrition Site! Way to go for scoring a 100 on your sanitation inspection!



We are very proud of the team at Yadkin County Senior Center and Nutrition Site! Way to go for scoring a 100 on your sanitation inspection!



Congratulations to Surry County YVEDDI nutrition specialist Susan Lawrence for obtaining THREE IN A ROW 100 sanitation grades! Way to go Susan! We are so proud of you. Thank you for your hard work and dedication to the seniors that you serve.

Nearly 11,000 senior centers serve 1 million older adults aged 50+ every day.

Approximately 70% of senior center participants are women; half of them live alone. Three-quarters visit their center one to three times per week and spend an average of 3.3 hours per visit.

The average age of participants is 75.

Research shows that compared with their peers, senior center participants have higher levels of health, social interaction, and life satisfaction.

Senior hunger and nutrition are significant issues in the U.S., with more than 10 million older Americans at risk of hunger and about 10% of adults experiencing malnutrition.

Source: National Council on Aging

Impact in the Community

- The Senior Centers provided a combined 59,717 services to seniors age 50+.

Some of those services include Matter of Balance classes, new exercise equipment, exercise classes at no charge to the seniors, day trips, Senior Games, art classes and outreach events in the community that reach more than 200+ people at a time.

Did you know?

- All YVEDDI nutrition sites are inspected and graded by the local health departments, just like a restaurant? All sites maintain a Grade A.
- YVEDDI-Senior Services successfully completed the 2018 Operation Fan Heat Relief Program in Yadkin county. 14 fans were purchased and distributed to seniors in Yadkin County with grant funding from Duke Energy, Dominion Resources, and Valassis.
- YVEDDI-Senior Services successfully completed the 2017 N.C. Senior Farmer's Market Nutrition Program, distributing 984 vouchers, worth \$3 each, to seniors in Surry and Yadkin counties. The program requires each eligible senior to receive seven vouchers. This enabled 123 seniors to purchase \$24 worth of fresh produce at farmer's markets, thereby enhancing their access to fresh, nutritious locally-sourced produce.
- YVEDDI-Senior Services staff successfully conducted fundraisers that added more than \$19,000 in additional funding to senior programs.
- YVEDDI-Senior Services volunteers contributed 16,372 hours of volunteerism to delivering meals and assisting site managers with serving congregate meals. This is a value of \$404,225! (Based on the Federal 2018 rate at \$24.69/hour from independent sector org.)

A North Carolina Century Farm ▪ Highway 601 N. ▪ Dobson, NC



Retired and Senior Volunteer
Program (RSVP)

2017-2018
ANNUAL REPORT



Stokes County

RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)

RSVP recruits, places, and supports older citizens in humanitarian pursuits affecting measurable improvements in community life in Surry, and Yadkin Counties.

RSVP is one of the largest volunteer networks in the nation for people ages 55 and older. The RSVP Program gives seniors an opportunity to use their talents and the skills they've learned over the years and even develop new ones while serving in a variety of volunteer activities within their communities.

Estimated National Value of Each Volunteer Hour

\$24.69 per hour

Trends and Highlights Overview

Overall, in North Carolina (in 2015):

- 25.8% of residents volunteer, ranking them 29th among the 50 states and Washington, DC.
- 2,012,199 volunteers
- 29.8 volunteer hours per capita
- 230.63 million hours of service
- \$5.5 billion of service contributed
- 47.8% of residents donate \$25 or more to charity

Source: Corp. for National & Community Service

Surry County		Yadkin County	
Volunteer Hours	9,205	Volunteer Hours	7,167
Volunteers	77	Volunteers	52
Stations	10	Stations	5

NATIONALLY

62.6

Million Volunteers

7.8

Billion Hours

\$184

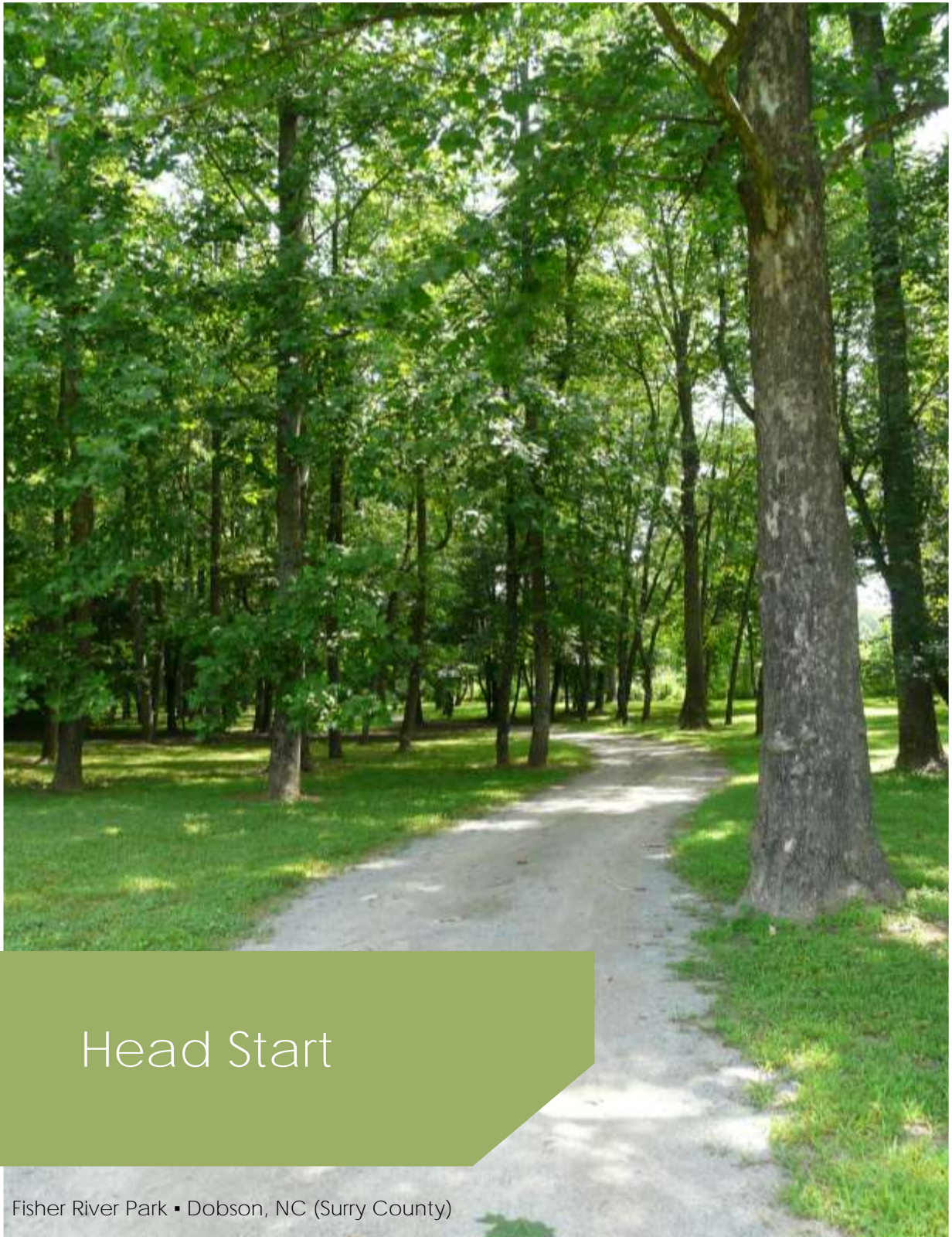
Billion - est.value

Source: Corp. for National & Community Service

Stations Include:

- Senior Centers
- MOW Drivers
- Red Cross
- Yadkin Christian Ministries
- Foothills Food Pantry
- Surry County Schools
- Surry Baptist Association
- Lyn's Medical Loan Closet**
- Grace's Closet**
- Trinity Episcopal Church & Food Pantry
- Mount Airy Museum of Regional History
- Mount Airy Public Library
- Mountain Valley Hospice

Mrs. G is a volunteer with the American Red Cross at the Surry Chapter House. Mrs. G answers the phones, assists with disasters, makes emergency referrals to other agencies, and assists with blood drives as needed. Without Mrs. G the Chapter House would be unstaffed. Mrs. G logs 35+ volunteer hours each week. Mrs. G lives on a fixed income like many other seniors. Her car recently broke down and she told the RSVP manager that without the mileage reimbursement checks from RSVP she had been saving in an emergency fund she would have been unable to repair her car and volunteer. Mrs. G said that not only would the Surry Red Cross Chapter House have been unstaffed but that her volunteering keeps her active and healthy. Mrs. G also said that her volunteering is what keeps her up and gets her out of the house on a daily basis. Not only is she thankful for the RSVP mileage reimbursement provided by YVEDDI, each person assisted by Mrs. G also has something to be thankful for. Mrs. G is the voice that answers the call for help on a daily basis.



Head Start

Fisher River Park • Dobson, NC (Surry County)



HEAD START

MISSION STATEMENT

Educating children and empowering families.



Head Start prepares children for kindergarten in high quality centers and works with the families to promote self-sufficiency

In 22 classrooms and 14 sites, Head Start serves 385 children ages 3-5 years to prepare them for Kindergarten and works with families to promote self-sufficiency. Comprehensive services are provided to include child medical and dental services, individualized family services and transportation, as feasible.



Operational hours are 8:00 AM – 2:30 PM, Monday through Friday. All services are free for families who qualify.

Number of children served by county: Davie-52 ▪ Stokes-66 ▪ Surry-177 ▪ Yadkin-90

SERVICES TO OUR FAMILIES

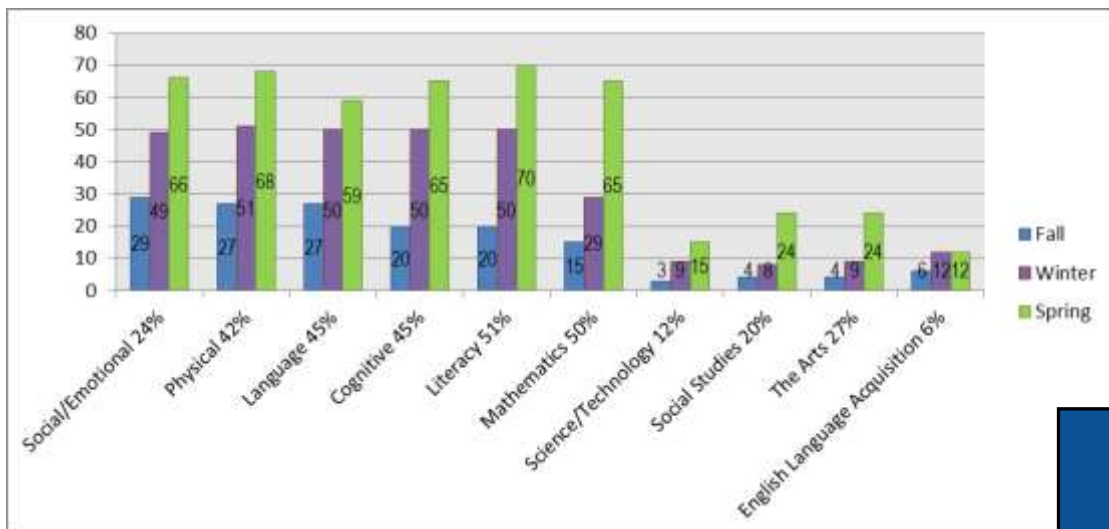
YVEDDI Head Start places significant emphasis on helping our families set and obtain goals as a means of working towards self-sufficiency. Our program is active in our communities, collaborating with other agencies to introduce needed resources to the families that we serve. Our family engagement practices teach families to be an advocate for their child and to actively participate in their child's education. Parents have a voice in program decision making by serving on our Parent Committees and Policy Council.

Revenue		Expenditures	
Federal - \$2,526,417		Federal - \$2,526,417	
NC Pre-K - \$525,000		NC Pre-K - \$525,000	
County/Local Funds - \$20,372		County/Local Funds - \$20,372	
Food Program - \$312,000		Food Program - \$312,000	
Proposed Budget for 2018-2019			
Federal - \$2,591,166		NC Pre-K - \$525,000	
County/Local Funds - \$20,500		Food Program - \$298,141	

County and NC Pre-K funds are used toward the required non-federal match

Child Outcomes

Three times per year we assess and report on each child's progress in the Head Start program. In summary, our goal is to find out what the children already know and use our assessment to help them become "School Ready". By having a detailed outcomes plan and implementing each part, we are able to form a strategy for each child's development process.



SCHOOL READINESS INITIATIVE

In order to ensure school readiness for children, YVEDDI Head Start developed a School Readiness Committee.

The following statement is the Mission Statement of the committee:

YVEDDI Head Start will establish and carry out program goals for school readiness in accordance with the Head Start Child Outcomes Framework. The goals will be shared throughout all components of the program, with Head Start parents and our LEAs in order to ensure school readiness success for all Head Start children and their families.



YVEDDI HEAD START READINESS PLAN OVERVIEW

YVEDDI Head Start has aligned our readiness goals with the North Carolina Foundations for Early Learning and Development and Teaching Strategies Gold Objectives for Development and Learning – Birth through Kindergarten Assessment Tool. (Early Learning Strategies for NC Preschoolers and Strategies for Guiding Their Success).

North Carolina Foundations describes goals for all children's development and learning, no matter what program they are served in, the language they speak, disability they may have, or their family circumstances. Foundations and Teaching Strategies Gold provide age-appropriate goals for our children and address the domains of learning that we measure through our ongoing assessments.

Data to support the achievement of the goals will be aggregated and analyzed after each child assessment checkpoint, in accordance with our Outcomes Plan. Checkpoints are conducted three times during the academic year. We will use the data gathered to determine our progress towards meeting our Federal Grant Goals, to inform parents and the community of the outcomes and use the information to make the necessary program improvements to curriculum, teaching and instructional strategies, professional development, and program design and to assist with other program decisions.

The school readiness goals are created in conjunction with parents and we will determine each **child's progress in the following domains; approaches to play and learning, emotional; and social** development, health and physical development, language development and communication, cognitive development, as well as supporting dual language learners. We will also use the gathered assessment data to individualize services and teaching to best support each child.

YVEDDI Head Start will share our collected school readiness information with the public schools as part of our transition packet for each child. The information will be delivered to the schools and **forwarded to the child's kindergarten teacher.**

(The full school readiness plan is available upon request.)



457 Children Served

Families	
Funded Enrollment	385
Number Served	457
Avg. Monthly Enrollment	95.18%

Parent Involvement Activities	
Program Volunteers	567
Parent Meetings	150
Policy Council Meetings	10
Agency Board Member	1
Parent Educational Workshops	69 parents (18% attendance)
Curriculum Planning Participation	100%

Teacher Education	
Advanced Degree	5%
Baccalaureate Degree	76%
Associate Degree	19%
Assistant Teacher Education	
Associate Degree	71%
Other Credential/CDA	29%



Funded by the U.S. Department of Health and Human Services, and N.C. Pre-Kindergarten

Type of Eligibility	
Below 100% Poverty	70%
100-130% Poverty	15%
Above Income	9%
Public Assistance	4%
Homeless	4%

Health Services	
Received medical exams	100%
Received dental exams	100%
Medical home at end of enrollment	100%
Dental home at end of enrollment	100%
Received preventive dental care	100%
Referred children who received Mental Health Services	100%

Results of the Most Recent Review by the Secretary

During the 2017-2018 school year, the program underwent two intense reviews from the Administration for Children and Families, a federal agency operated by the Department of Health and Human Services, its primary funding source. The reviews specifically monitored Environmental Health and Safety, School Readiness and the overall delivery of child services. Both reviews resulted in 100% compliance with the 1700+ Federal Performance Standards. In January 2018, the program had a CLASS review. Our scores were 5.9861 out of a possible 7.0 in Emotional Support, 5.5093 out of possible 7.0 in Classroom Organization and 3.1852 out of a possible 7.0 in Instructional Support.

Results of the Financial Audit

There were no non-compliance determinations found on the YVEDDI 2017-2018 Fiscal Year Audit.

Enrollment Information

YVEDDI Head Start is continually accepting applications for the enrollment of three- and four-year old income-eligible children and their families in Davie, Stokes, Surry and Yadkin Counties.

For more information, please contact the Head Start Administrative Office at (336) 367-4993.



Migrant Head Start

"Brooks" (Rufledge) Farm • Highway 601 N. • Elkin, NC (Surry County)

MISSION STATEMENT

Strengthen the growth and development of each child and their family, by respecting their culture, confidentiality and together sharing decision-making for the well-being of our families



YVEDDI Migrant Head Start is committed to strengthening the growth and development of each child that we serve. We are dedicated to our children and their families and we maintain respect for their culture, ensure confidentiality and assist with shared decision making for their overall well-being. Funding for our program comes from our Grantee, East Coast Migrant Head Start Project. Our starting budget for the FY 2017-2018 Extension Period covering February 1, 2018- October 31, 2018 was \$361,319. Our Federal proposed budget that will continue through November 2019 is \$416,969.

Revenue	Expenditures
Federal- \$372,652 (inclusive of COLA @ 2.6%) Food Program- \$12,000	Federal- \$372,652 Food Program- \$12,000
Required Non-Federal Match- \$37,266	
Proposed Budget for 2018-2019	
Federal- \$416,969 (PA 23- \$411,089 + PA 20- \$5,880) Food Program- \$12,000 Required Non-Federal Match- \$44,241	



Child Outcomes

The YVEDDI Migrant Head Start Program assesses **each child's development three times per season.** Data from the assessments is used to generate reports for parents so that they may work with the children at home as their primary educator. Data is also used to guide teaching staff with lesson planning so that children are provided optimal individual learning opportunities. Our goal is to identify and track the development of each child in order to help them **become "school ready".** Our program has a detailed outcomes plan which allows us to form a strategy for **each child's development.**

Toddler overall gains were 4.53%

Preschool overall gains were 19.59%

Families	
Funded Enrollment	47
Number of Children Served	39
Disabilities Children Served	4
Number of Children Who Left Prior to End of the Season	13
Number of Families Served	29
Below Federal Poverty Guidelines	100%
Average Monthly Enrollment	86.43%
Total Number of Migrant Children Served	9
Number of Migrant Children served in Yadkin Co.	7
Number of Children Migrant Children Served in Surry Co.	2
Total Number of Seasonal Children Served	30
Number of Seasonal Children Served in Yadkin Co.	18
Number of Seasonal Children Served in Surry Co.	12



Transportation was provided for 38 children this season



SCHOOL READINESS INITIATIVE

In order to ensure school readiness for children, YVEDDI Migrant Head Start developed a School Readiness Committee. The committee **member's work together to provide specific details and information on activities related to school readiness.** The committee includes perspectives **from the local LEA's, the YVEDDI Regional Head Start Program, program management staff, parents of enrolled children, and members of the program's Parent Policy Committee.**

YVEDDI Migrant Head Start School Readiness Plan Overview

YVEDDI Migrant Head Start has aligned our school readiness goals with the Foundations (Early Learning Strategies for NC Preschoolers and Strategies for Guiding Their Success).

These goals are believed to be age-appropriate for our children and address the domains of learning that we measure through our ongoing assessments.

Data to support the achievement of the goals will be aggregated and analyzed after each child assessment is completed. Assessments are conducted periodically throughout the season for the enrolled children from birth to 5 years of age. The data gathered is used to determine progress made towards meeting our goals, informing parents and the community of the results, and to guide any necessary program improvements to curriculum, teaching, instructional strategies, professional development, program design, and to assist with other program decisions.

The school readiness goals are shared with parents and center staff will **determine each child's progress in language and literacy,** cognition and general knowledge, approaches to learning, physical well-being and motor development, and social and emotional development. All assessment data gathered will be used to individualize services and teaching to provide the best support to each child.

YVEDDI Migrant Head Start will share collected school readiness information with the public schools as part of our transition packet for the pre-school age children transitioning into kindergarten.

(The full school readiness plan is available for review upon request.)

Age of Enrolled Children	
6 weeks - 12 months of age	0
1 Year olds	5
2 year olds	10
3 year olds	6
4 year olds	13
5 year olds	5

Health Services	
Received medical exams	100%
Received dental exams	100%
Medical home at the end of enrollment	100%
Dental home at the end of enrollment	100%
Received preventive dental care	100%
Received mental health assessment	100%

Teacher Education	
Baccalaureate Degree	2
Associates Degree	3
CDA	1

Parent Involvement Activities	
Program Volunteers	89 volunteers at 3940 hours
Parent Meetings	4
Policy Committee Meetings	4
Agency Board Member	1
Agency ECMHSP Policy Council Member	1



Center Information	
Facility Location	113 Maple Street, Boonville, NC 27011
Phone Number	336-367-3450
Service Area	Surry and Yadkin Counties
NCDCDEE Rated License	3 Stars
Operating Season	June through October (seasonally @ 17 weeks)

<i>Content Area</i>	<i>Non-Compliance (s)</i>
Child Development and Education	In five (5) of five (5) children's files, although the developmental screening (ASQ-3) was completed, there was no documentation of the first home visit
Community Services	There were no areas of noncompliance or areas of concern
ERSEA	The Recruitment Plan for the 2018-2019 season was reviewed by the YVEDDI Head Start Director three (3) days before the center opened, which resulted in the ECMHSP Director of Enrollment's review and approval three (3) days after the center opened
Human Resources	There were no areas of noncompliance or areas of concern
Nutrition Services	There were no areas of noncompliance or areas of concern
Safe Environments (Indoor Environments)	Preschool Classroom: the electrical cord for the staff computer was dangling and within children's reach, which posed a safety hazard Preschool Classroom: Children's names on the allergy chart posted in the classroom were visible, which posed a confidentiality concern
Safe Environments (Outdoor Environments)	Woddlar Playground: there was chipping paint and splintering wood on the steps leading to the playground, which posed a safety hazard Toddler Playground: there was chipping paint and splintering wood on the steps leading to the playground, which posed a safety hazard Preschool Playground: there was chipping paint and splintering wood on the steps leading to the playground, which posed a safety hazard Preschool Playground: the concrete sidewalk was not flush with the ground, which posed a tripping hazard
Transportation Services	Although the bus driver checked the child protective seats before children boarded the bus, she did not check the security of the safety belts after the bus monitors seated all children

Federal Monitoring Event conducted-8/8/16 to 8/12/2016
Comprehensive Services & School Readiness

ECERS Monitoring Event conducted-8/17/2016
ITERS Monitoring Event conducted-9/1/2016
ECMHSP Monitoring Event conducted-8/8/2017, 8/9/2017, 10/2/2017 & 10/3/2017
Official report has not yet been received

Results of the Financial Audit

There were no non-compliance determinations found on the YVEDDI 2016-2017 Fiscal Year Audit.



Results of the Financial Audit

There were no non-compliance determinations found on the YVEDDI 2017-2018 Fiscal Year Audit.



L. H. Jones Family Resource Center (FRC)

Fisher River • Surry County

2017-2018
ANNUAL REPORT



MISSION STATEMENT

To make a difference for local individuals and families through programs that address their various needs.

Program Description/Purpose: **YVEDDI's** Jones Family Resource Center (JFRC) is a multi-purpose center which addresses various needs of the community. Programs are offered regularly to promote health and wellness, education, recreation, socialization and volunteerism.

The Jones Family Resource Center coordinates and partners with numerous local agencies, colleges, schools, businesses and individuals to offer a variety of services and opportunities that appeal to the interests and needs of the community.

The center is open Monday through Friday from 8:00 a.m. to 4:30 p.m. and has extended operating hours (evenings/weekends) for programs that are sponsored by JFRC occupants. The center is closed on holidays and weekends.



Service Statistics:
Total services provided:

84,462

The Jones Family Resource Center is administered by the Yadkin Valley Economic Development District, Inc.

The Center has two budgets:

- 1) Facilities – **Funded through the occupants' cost-sharing** fees.
- 2) Operations - Funded by the County of Surry, fundraisers, community use fees, and general contributions.

Other Important Information:

- **The boiler fuel oil burner system was converted to propane.**
- **Fiber internet was installed and made available to all occupants.**
- **A new phone system was installed and made available to all occupants.**
- **Lyn's Medical Loan Closet opened its doors to the public in December 2017. The program loans medical equipment to Surry County residents at no charge.**
- **Tenant agreements were updated 7-1-2018 for a term of 24 months.**
- **The JFRC continues to receive in-kind labor through the Urban League program.** Three employees stationed at the JFRC work 20 hours per week. They are employed and paid through the Urban League.
- **A local church provides two volunteers 3-4 hours a week that help with numerous activities and projects.**
- **The JFRC was the recipient of a number of in-kind projects from the County of Surry.** This saved a substantial amount of money on labor and materials.

Current Occupants:

- J.J. Jones Alumni Association
- NexGen
- Surry Community College
- Yokefellow Christian Ministries
- Lyn's Medical Loan Closet
- YVEDDI Grace's Closet
- YVEDDI Community Services Block Grant Program
- YVEDDI Head Start & NCPK
- YVEDDI Senior Services Program
- YVEDDI Senior Center
- YVEDDI Mount Airy Nutrition Site
- YVEDDI Retired and Senior Volunteer Program

Fundraiser Outcomes

- Annual Bingo Bash fundraiser was held on April 27th, 2018 and raised \$2817.
- Hot Dog Luncheon Fundraiser was held on February 27, 2017 and raised \$562.
- Belk Charity Days raised \$286.



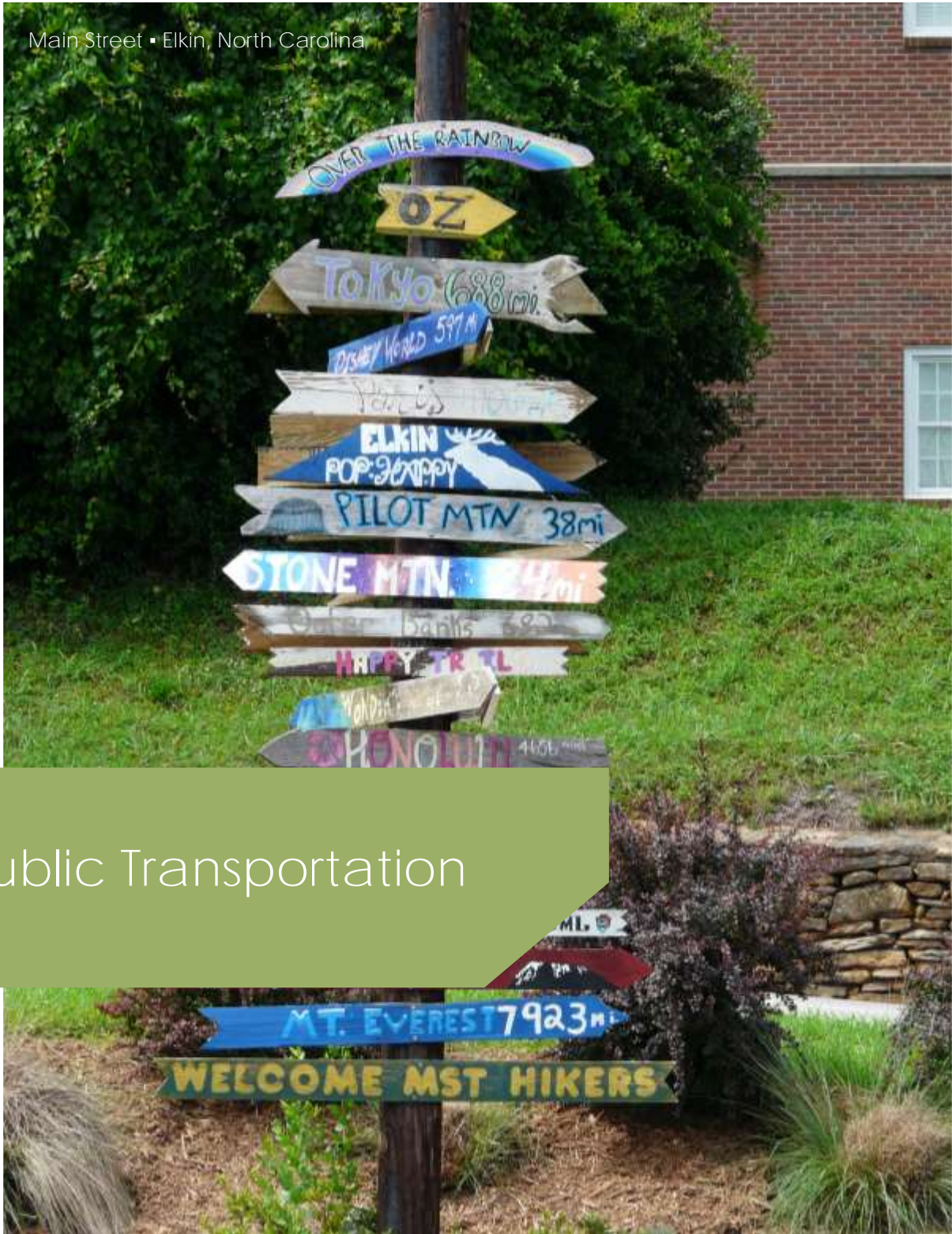
Grace's Closet is a free community clothes closet located at the L.H. Jones Family Resource Center. It is operated and managed by **Yadkin Valley Economic Development District, Inc. (YVEDDI)**. Grace's Closet is solely funded by community donations and operated by volunteers and three (3) part-time **Urban League workers**. Grace's Closet would not be able to keep the doors open without our wonderful partners. Yearly, we see the numbers of individuals served continue to grow. We project that the need will only increase during the upcoming year. Below is the monthly/yearly statistics of the services that were provided during the past year.

Month/Year	People Served
July 2017	799
August 2017	445
September 2017	939
October 2017	1081
November 2017	1243
December 2017	1084
January 2018	944
February 2018	400
March 2018	309
April 2018	266
May 2018	447
June 2018	324
Year to Date Totals	8281



Fisher River ▪ Surry County

Main Street • Elkin, North Carolina



Public Transportation



MISSION STATEMENT

To improve the quality of life for the residents of the Yadkin Valley through a coordinated, accessible, affordable and efficient transportation system.

YVEDDI Public Transportation is a regional transportation system providing a variety of transit services and programs to groups and individuals in Davie, Stokes, Surry, and Yadkin Counties.

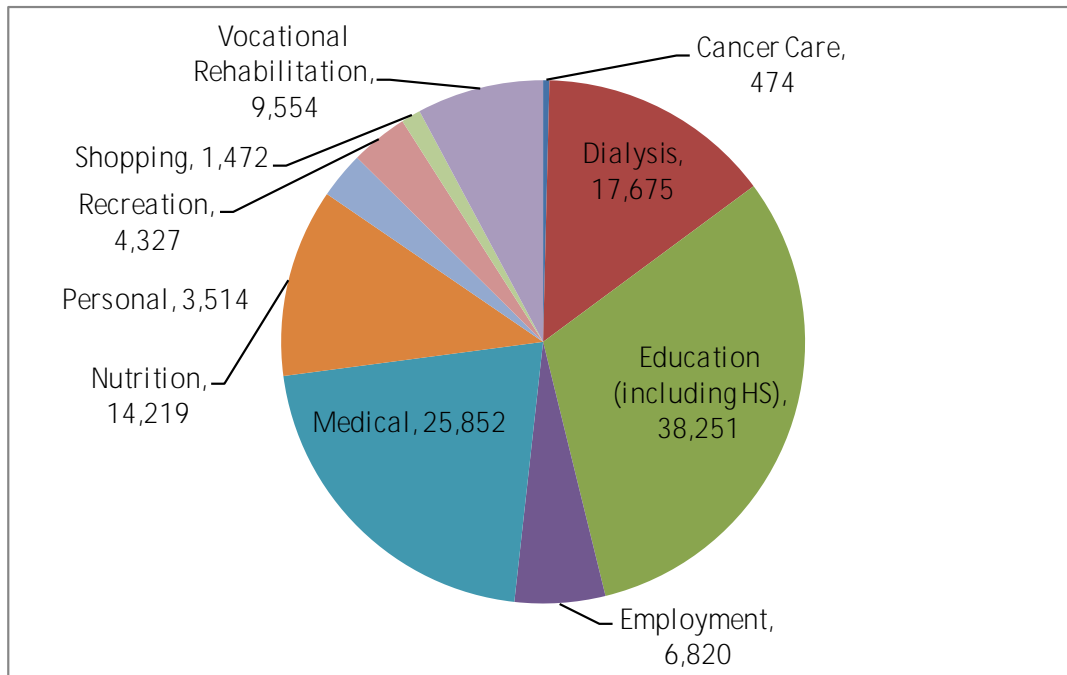
Some of the types of trips provided are: congregate nutrition, special events, and youth activities. Contracted services are available for elementary, developmental and preschool transportation; trips for medical services; shopping for daily living supplies; and transportation to work. Services are available to people with transportation challenges, including the elderly and disabled, veterans, and others. We also operate a rural general public program for a small fee as funding and vehicles are available.

Vehicle Types

- Sedans
- Mini Vans
- Wheelchair Vans
- Light Transit Buses (20'-25')



Trip Purpose and Passengers Totals



Recently while promoting YVEDDI's services to a local Ruritan Club, several members of the group approached the YVEDDI Mobility Manager and thanked her and the YVEDDI team for their professionalism and prompt attention to their transportation needs. One gentleman was so overwhelmed with gratitude that he could barely speak. He said that because of YVEDDI's rapid response he was able to have more time with his mother who was in the beginning stages of battling cancer. After gathering himself and regaining his composure, he explained that he and his siblings had no way to get his mother to her weekly treatments and her health was quickly deteriorating. He said his wife came home and said that she had met a lady at the community center and she gave her a card for YVEDDI's Mobility Manager and told them to call for help, so they did. By the end of the day, YVEDDI had worked out transportation for his mother. Also, another gentleman from the group approached the Mobility Manager and expressed his thanks because once again YVEDDI had been there to help him when his wife became ill. He is disabled and could not drive himself so YVEDDI took him to the hospital to visit his wife until she was well enough to come home.

Rural Operating Assistance (ROAP)Trips				
County	Funds Disbursed	Trips provided	Cost of funded trip	
Davie				
Elderly & Disabled	\$61,320.00	1,966	\$31.19	
Employment	\$10,867.01	720	\$15.09	
Rural General Public	\$68,147.99	1,839	\$37.06	
Total	\$140,335.00	4,525		

Stokes				
Elderly & Disabled	\$78,305.00	1,793	\$43.67	
Employment	\$12,478.00	0		
Rural General Public	\$69,654.00	1,910	\$36.47	
Total	\$160,437.00	3,703		

Surry				
Elderly & Disabled	\$92,719.83	3,481	\$26.64	
Employment	\$4,783.17	289	\$16.55	
Rural General Public	\$102,785.00	2,540	\$40.47	
Total	\$200,288.00	6,310		

Yadkin				
Elderly & Disabled	\$62,941.75	2,161	\$29.13	
Employment	\$7,586.25	0		
Rural General Public	\$71,913.00	1,632	\$44.06	
Total	\$142,441.00	3,793		

- Some or all funds may have been transferred to the E&D or RGP Programs

** In addition to transfers, fares and donations may be included in the totals

Funded by the N.C. Department of Transportation, Federal Transit Administration, County of Davie, County of Stokes, County of Surry, County of Yadkin, user fees, and contract revenues





Weatherization Assistance
Program



MISSION STATEMENT

To provide home energy improvements using state standards that promote good health and energy efficiency.

Weatherization Assistance Program

The Weatherization Assistance Program, operated by Yadkin Valley Economic Development District, Inc. (YVEDDI), is designed to help low-income households, particularly the elderly and the disabled, overcome the high cost of energy, through the installation of weatherization or energy conservation measures.

The NC Department of Environmental Quality has designated funds to assist qualifying families and individuals to make their homes more energy efficient and to help reduce the cost of their utilities. Weatherization includes sealing air leaks, installing insulation and performing other measures that will reduce energy usage the home. Funds have also been set aside to form a program that assists qualifying households to repair or replace an existing heating system or to provide an adequate heating system where none exists.

To meet the financial requirements for this assistance, the gross household income for the last 12 months cannot exceed 200% of the Federal Poverty Index. The labor and materials for these services are free of charge to owner-occupied homes.

Now in Rowan County

In January, 2018 the Weatherization Office in Raleigh sent out a request for proposals for the weatherization contract in Rowan County. The YVEDDI Weatherization Assistance Program submitted a proposal and was awarded the contract for the last quarter of Fiscal Year 2018 and for the full Fiscal Year 2019. In April we stepped into Rowan County, using a donated office space at 1300 West Bank Street in Salisbury for application intake. This is in the former Price School building that is occupied by Salisbury/Rowan Community Action Agency. The need in Rowan County is great, partly due to the economy and partly because there hasn't been a constant weatherization program in the last few years. Our team worked tirelessly from the intake process to the final home inspection and in only 3 months we were able to weatherize 10 homes and install 4 heating systems, assisting a total of 37 people. For Fiscal Year 2019, we are contracted to complete 24 homes and install 11 heating systems, assisting an estimated 86 people. The need is still far greater than the budget but we are making a difference one home at a time.



Success Story

YVEDDI Weatherization receives annual funding from the Department of Environmental Quality and the Department of Energy. At times other programs are also available to provide additional services and funding. In 2018 Duke Energy's Helping Home Fund allowed us to provide more households with energy efficient heat pumps and weatherization, as well as replace old appliances and eliminate some health and safety issues that we would not have been able to do otherwise. A family in Surry County was the recipient of both the state and Duke Energy programs in 2018.

*An older couple applied for assistance in November, 2017 with their house in Mt. Airy. They are raising five of their grandchildren and **their fixed incomes don't allow for major repairs or improvements to their home.** In the spring, the Helping Home Fund replaced their worn out heat pump with a new energy efficient one and also replaced a couple of old appliances. Later in the summer with funding from the state, we were able to insulate the floor and the attic, weather strip the doors, and install general air sealing. The air infiltration was reduced by 24 percent, which will make a significant difference in their electric usage.*

*When the work was finished, the grandmother completed an evaluation survey about the weatherization crew and her experience with the program as a whole. She wrote these **comments: "The staff was very polite and professional. They worked effectively and efficiently. They explained things to our understanding. I'd recommend them to anyone. It was a pleasure and honor to have them."***

We are grateful for the resources that allow us to help eligible households with this type of assistance.

This improved the comfort and safety of 120 people and helped them reduce their utility expenses.

Weatherized Homes (FY 17-18)		
	Homes	People
Davie County	7	18
Rowan County	10	23
Stokes County	9	22
Surry County	19	36
Yadkin County	10	21
Total	55	120

27 heating systems were repaired or replaced, touching the lives of 54 people.

*The Heating and Air Repair and Replacement Program (HARRP)
Repairs or replaces heating and cooling systems for low-income households.*

Heating and Air Repair/Replacement Program

The Heating and Air Repair/Replacement Program (HARRP) is another part of the Weatherization Program for low-income households. **HARRP's purpose is repair or replace heating systems that are functioning below the manufacturer's standards or to install a new system where there is no adequate heat source.** In Fiscal Year 2018, 27 heating systems were repaired or replaced, making a difference in the lives of 54 people.



HARRP (FY17-18)		
	Homes	People
Davie County	3	4
Rowan County	4	14
Stokes County	1	2
Surry County	12	23
Yadkin County	7	11
Total	27	54



Duke Energy Helping Home Fund

In addition to the state-funded program, we have had the opportunity to administer the Duke Energy Helping Home Fund in our five-county service area. Duke Energy provided funds to assist their income-qualified customers in addressing no-heat situations or poorly functioning electric heating systems by installation of energy efficient heating/cooling systems. In addition, funding was provided for the replacement of older, inefficient appliances, correcting health and safety concerns, along with the installation of weatherization measures. During our 2018 Calendar Year, we served 399 people in 196 households through the Helping Home Fund.

Duke Energy Helping Home Fund (Jan 1, 2018 - Dec 31, 2018)					
County	Appliance Replacement	Health & Safety	Heating System	Households Served	People Served
Davie	18	12	6	36	59
Rowan	11	4	0	15	36
Stokes	20	10	5	35	88
Surry	33	24	18	75	151
Yadkin	19	10	6	35	65
Total	101	60	35	196	399



Horne Creek Farm, Pinnacle, NC (Stokes County)

Agency Financials



Agency Financials

Fund Source	Dollar Amount
Operations and Fund Raising	\$4,037,401
FED	\$5,969,491
NC	\$1,754,636
Local Entities	\$416,717
Inkind	\$340,625
TOTAL INCOME	\$12,515,870



Mocksville, NC (Davie County)

Together We Can...

Funding

Contract Revenues
 Corporation for National and Community Service
 County of Davie
 County of Stokes
 County of Surry
 County of Yadkin

East Coast Migrant Head Start Project

Federal Transit Administration

Home and Community Care Block Grant for Older Adults

N.C. Pre-Kindergarten
 N.C. Council for Women
N.C. Department of Crime Control/Governor's Crime Commission
 N.C. Department of Health and Human Services
 N.C. Department of Insurance
 N.C. Department of Transportation
 N.C. Division of Aging and Adult Services
 N.C. Department of Environmental Quality

Occupant Agencies/Organizations

Partners Behavioral Health Management
 Participant Contributions
 Piedmont Triad Regional Council

Seniors' Health Insurance Information Program (SHIIP)
 State of North Carolina

United Fund of Stokes County
 United Fund of Surry County
 User fees
 U.S Department of Health and Human Services
 - Administration for Children/Families
 - USDA Childcare and Adult Food Program

Yadkin County United Fund
 Yadkin Valley United Fund



“Restricted grants, fundraisers, and donations only support designated or specified projects or programs allowed by the contributor; resources cannot be disbursed or comingled with other projects or programs to offset any expenditures.”



ANNUAL Report

Moore's Knob (Stokes County)

YVEDDI District Office

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Boonville, NC 27011

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