



PIEDMONT TRIAD REGIONAL COUNCIL

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MATTHEW L. DOLGE • EXECUTIVE DIRECTOR

May 6, 2013

Kathy Payne, Interim Executive Director
Yadkin Valley Economic Development District, Inc.
PO Box 309
Boonville, NC 27011

Dear Kathy:

In compliance with the Older Americans Act, Section 307 (4), OMB Circular A-133, Section 308 of the AAA Policies and Procedures Manual, the Home and Community Care Block Grant (HCCBG) Agreement for the provision of County Based Aging Services, an on-site monitoring visit was made March 26, 2013. The monitors were Joseph Dzugan, Bob Cleveland, and Allison Brown. As a part of the procedure, programmatic compliance monitoring was conducted for the following HCCBG services:

- Units of Service Verification for Congregate Nutrition for Surry and Yadkin Counties
- Units of Service Verification for Home Delivered Meals for Surry and Yadkin Counties
- Units of Service Verification for General Transportation for Davie, Surry, and Yadkin Counties
- Units of Service Verification for Medical Transportation for Davie, Surry, and Yadkin Counties

This assessment letter reviews specific aspects of the services provided, including 14 compliance criteria defined for each funding source. The assessment process included a review of compliance with the NC Division of Aging and Adult Services Standards, unit verification as it relates to services, reimbursement, and verification of compliance with the conflict of interest policy requirement in G.S. 143-6.1.

The assessment report is designed to:

- Identify those items which are commendable or show high achievement.
- Identify compliance or non-compliance with the applicable 14 compliance criteria and the requirement that non-profit entities have a notarized policy addressing conflict of interest.
- Identify the items not in compliance with the NC Division of Aging and Adult Services Standard that must be addressed in a corrective action plan.
- Document any technical assistance offered by the Piedmont Triad Regional Council Area Agency on Aging to further improve the service provided.

The results of the monitoring visit are as follows:

UNITS OF SERVICE VERIFICATION FOR CONGREGATE NUTRITION FOR SURRY AND YADKIN COUNTIES

Units of service verification for Congregate Nutrition for Surry and Yadkin Counties were in compliance with Home & Community Care Block Grant (HCCBG) standards.

UNITS OF SERVICE VERIFICATION FOR HOME DELIVERED MEALS FOR SURRY AND YADKIN COUNTIES

Units of service verification for Home Delivered Meals for Surry and Yadkin Counties were in compliance with Home & Community Care Block Grant (HCCBG) standards.

UNITS OF SERVICE VERIFICATION FOR GENERAL TRANSPORTATION FOR DAVIE, SURRY AND YADKIN COUNTIES

During the monitoring visit, one unreported unit of service was found for a Davie County General Transportation client (M.S.). This unit was adjusted by the service provider in ARMS during our visit and no further action is required. Also, four unverified units of service were found for a Surry County General Transportation client (M.D.). These units were corrected by the service provider in ARMS during our visit and no further action is required. There were no unverified units for General Transportation for Yadkin County.

UNITS OF SERVICE VERIFICATION FOR MEDICAL TRANSPORTATION FOR DAVIE, SURRY AND YADKIN COUNTIES

During the monitoring visit, two unreported units of service were found and also two unverified units were found for two Davie County Medical Transportation clients (A.G. & J.D.). These units were adjusted and corrected by the service provider in ARMS during our visit and no further action is required. In addition, one unreported unit of service was found and also one unverified unit of service was found for two Yadkin County Medical Transportation clients (C.J. & M.J.). These units were adjusted and corrected by the service provider in ARMS during our visit and no further action is required. There were no unverified units for Medical Transportation for Surry County.

We want to thank you for your assistance during the monitoring visit. If you have any questions, please contact us at (336) 294-4950 or jdzugan@ptrc.org. Thank you for your continued service to older adults and their caregivers.

Sincerely,



Joseph Dzugan, Aging Systems Coordinator
PTRC Area Agency on Aging

cc: Beth Dirks, Davie County Manager
Chris Knopf, Surry County Manager
Aaron Church, Yadkin County Manager
Robin West, Davie County Finance Director
Betty Taylor, Surry County Finance Director
Lisa Hughes, Yadkin County Finance Director
Jack Koontz, Chair, YVEDDI Board of Directors
Fred Voreh, Chair, Davie Aging Services Planning Committee
Wayne Black, Chair, Surry Aging Services Planning Committee
Eddie Wooten, Chair, Yadkin Aging Planning Committee
Blair Barton-Percival, Director, PTRC Area Agency on Aging
Adrienne Calhoun, Assistant Director, PTRC Area Agency on Aging
Allison Brown, Aging Program Planner, PTRC Area Agency on Aging