

## How to Ride the Veterans Shuttle

### **If Meeting at the Shuttle Stop**

- Be at the meeting spot at least five minutes prior to the scheduled arrival time of 9 AM.
- Wait and watch for the bus.
- When the bus has completely stopped, the driver will open the door and stand by the door. At that time board the bus and pay your fare.
- Take your seat and fasten your seatbelt as soon as possible. The driver will assist if needed or requested.
- YVEDDI buses have designated Priority Seating areas. These areas are for senior citizens or persons with disabilities. Please allow these passengers to sit in these areas when necessary.
- YVEDDI bus drivers will announce the stops to make it easier to know when your stop is approaching.
- A pick up from home may be requested by calling 336.679.2071 by 9 AM the previous day.

### **Passenger Code of Conduct**

- Shoes AND shirts are required when riding the bus.
- Profanity, abusive language and disruptive behavior are not allowed.
- Weapons are prohibited.
- Alcoholic beverages and smoking, including electronic devices are not allowed on board.
- Headphones are required while talking on cell phones, playing electronic games or listening to music.
- Do not carry open cans, bottles or food onto YVEDDI buses. Exceptions may be made for medical reasons.
- Passengers are limited to the number of bags or packages that they can carry on their own.
- Children are not permitted to ride in strollers while on the bus. Strollers must be closed and secured during the trip.
- Mobility devices must be secured in the designated Priority Seating areas.
- Audio and video surveillance are in use for your safety.
- No items or conditions are permitted on the bus that may pose a health hazard for passengers or staff.

### **Lost and Found**

If you left something on the YVEDDI bus, please contact our Call center at 336.679.2071 during business hours. Unclaimed articles are discarded after 30 days.

### **Holiday Service**

There is no transit service on the following holidays: New Years Day, MLK Birthday, Good Friday, Memorial Day, July 4th, Labor Day, Veteran's Day, Thanksgiving Day, Thanksgiving Friday, or Christmas Eve, Christmas Day, day after Christmas Day.

### **For More Information**

To find out the location and schedule for the shuttle, call YVEDDI at 336.679.2071.

If you are unable to travel to the meeting spot, call 336.679.2071 to arrange for the door-to-door service.  
TDD 1.800.735.2962

This printed material will be provided in an alternative form upon request