

2014-2015

# Annual Report

*[FY July 1, 2014 – June 30, 2015]*





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## AGENCY OVERVIEW

Organized in 1965, the Yadkin Valley Economic Development District, Inc. (YVEDDI) is a private non-profit corporation designated as the local Community Action Agency which administers Human Services and Community Development Programs funded through Federal, State, County Governments, United Way/Fund agencies, and other resources. Laws, regulations, and funds limit all services provided.

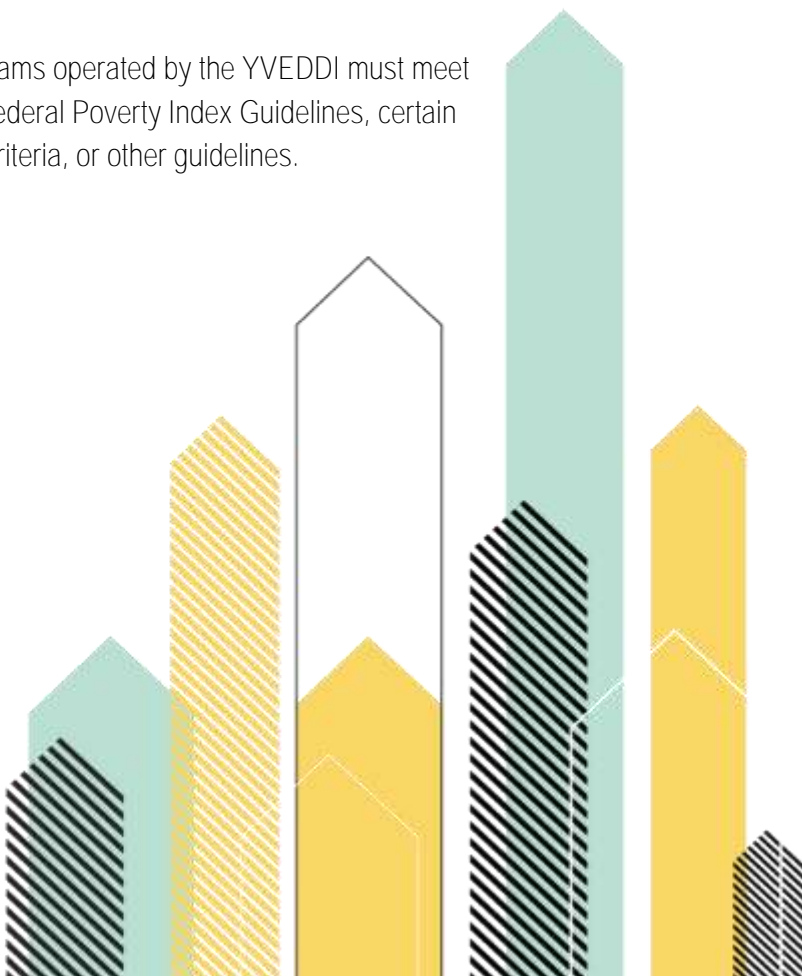
## MISSION STATEMENT

Dedicated to improving the lives of individuals and families in Davie, Stokes, Surry, and Yadkin Counties through a variety of programs and partnerships to build stronger communities.

## VISION STATEMENT

YVEDDI is the best Community Action Agency in North Carolina. Our caring professionals and Board members work in harmony as a team to make a positive difference, promote wholesome living and connect individuals and families to tools and resources that foster success and self sufficiency.

Programs operated by the YVEDDI must meet the Federal Poverty Index Guidelines, certain age criteria, or other guidelines.



# Board of Directors

CINDI DIXON  
Chair Person

EDDIE HARRIS  
Vice-Chairman

MICKEY CARTNER  
Treasurer

SYLVIA JESSUP  
Secretary

DEBRA JESSUP  
Parliamentarian

MIKE CROUSE  
Chaplain

KEVIN AUSTIN

JAMES BROWN

JOYCE BRYANT

KELLY CRAINE

BEVERLEY ESSICK

JOHN FERGUSON

SHINEE GARCIA

BUCK GOLDING

ESSIE JOYCE

SHELBY KING

ERNEST LANKFORD

RICHARD LASKY

JO ANN LAYELL

CLAUDIA MARTINEZ

TRACIE MURPHY

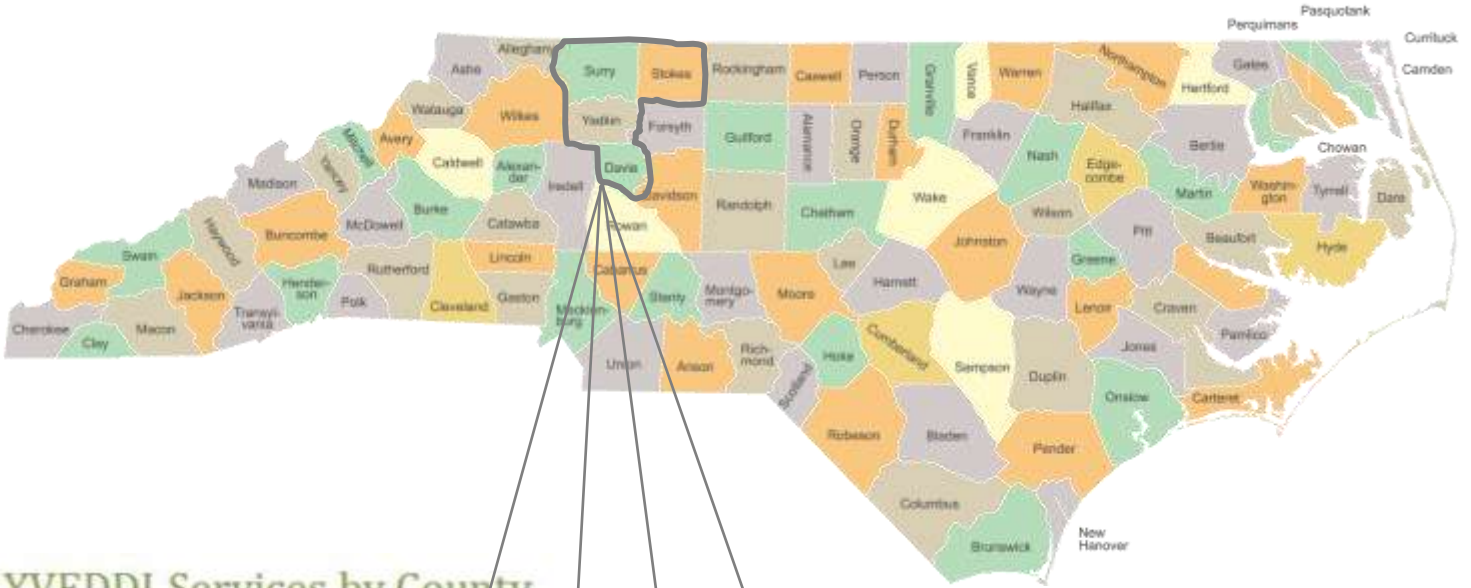
MARY OLVERA

JIMMY WALKER

MARION WELBORN

# Service Areas

Serving Davie, Stokes, Surry, and Yadkin Counties of North Carolina



## YVEDDI Services by County

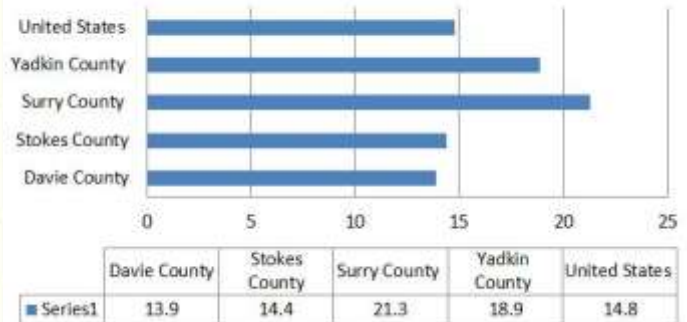
| Program                                     | Davie | Stokes | Surry | Yadkin |
|---|-------|--------|-------|--------|
| Community Services (CSBG)                   | ✓     | ✓      | ✓     | ✓      |
| Domestic Violence/Sexual Assault            |       | ✓      | ✓     | ✓      |
| Head Start                                  | ✓     | ✓      | ✓     | ✓      |
| NC Pre-K                                    | ✓     | ✓      | ✓     | ✓      |
| Migrant Head Start                          |       |        | ✓     | ✓      |
| Jones Family Resource Center                |       |        | ✓     |        |
| Retired and Senior Volunteer Program (RSVP) | ✓     |        | ✓     | ✓      |
| Senior Centers                              |       |        | ✓     | ✓      |
| Senior Enrichment Program:                  |       |        |       |        |
| • Meals-on-Wheels                           |       |        | ✓     | ✓      |
| • Congregate Nutrition                      |       |        | ✓     | ✓      |
| • Medical Transportation                    | ✓     |        | ✓     | ✓      |
| • Legal Services                            |       |        | ✓     | ✓      |
| Public Transportation                       | ✓     | ✓      | ✓     | ✓      |
| Weatherization Program                      | ✓     | ✓      | ✓     | ✓      |

Population

Davie County 41,554  
 Stokes County 46,588  
 Surry County 73,050  
 Yadkin County 38,038  
 US Census Bureau (2013)

199,230 TOTAL Population in Service Area

## Percentage of People Living in Poverty



# Executive Director

## Letter from the Executive Director

Dear Friends of YVEDDI:

We are pleased to present the 2014-2015 Annual Report of the Yadkin Valley Economic Development District, Incorporated (YVEDDI). This report will showcase the work and outcomes achieved by a very dedicated staff under the leadership of a very engaged and supportive Board of Directors.



We remain committed to expand our resources however possible to meet the needs of our communities. On April 1, 2015, we consolidated three senior nutrition sites in Surry County into one location to decrease overhead and save \$2,794 in monthly operational costs. This move has proven successful and participation continues to increase in our Senior Enrichment Program.

Our Transportation Program continued its progression to modernize the scheduling, dispatch and billing functions of the program. Previously installed in 2013, Trapeze advanced scheduling software allowed our program to take the next step of implementing a simplified and consistent billing structure for our partner agencies, while improving bus route and operational cost efficiency.

Our Weatherization Program received additional funding from Duke Energy to reach more homes with energy saving heating and air repair and replacement services.

YVEDDI will continue to strive for continuous improvements and service expansion opportunities to make the greatest impact possible on those who need services.

With deep appreciation, we recognize our funders, donors, volunteers, partners, religious organizations, groups, and individuals who are very important to our success. We must also acknowledge our children, families, seniors, and individuals who have embraced life-altering opportunities that make our communities stronger.

Honored to serve,

A handwritten signature in blue ink that reads "Kathy Payne". The signature is written in a cursive, flowing style.

Kathy Payne, Executive Director



## Managerial Staff

RICHARD SEIBERT

Finance Director

MAEGANN HARRIS

Assistant Finance Director

TERESA DOVER

Human Resource Manager

REGINA CHAPPELL

CSBG Director

LINDA TRIVETTE

Domestic Violence/Sexual Assault Director

RHONDA WRENN

Head Start Director

YOLANDA SAFFO

Migrant Head Start Coordinator/Center Director

ANNALISA DAVIS

L. H. Jones Family Resource Center Director

GILDA PRUITT

RSVP Director

ANNALISA DAVIS

Surry County Senior Center Director

RHONDA BEAVERS

East Bend Senior Center Director

WENDY HAYDEN

Yadkin County Senior Center Director

VACANT

Yadkin Valley Senior Center Director

LISA MARTIN-MONEY

Senior Enrichment Director

JEFF COCKERHAM

Public Transportation Director

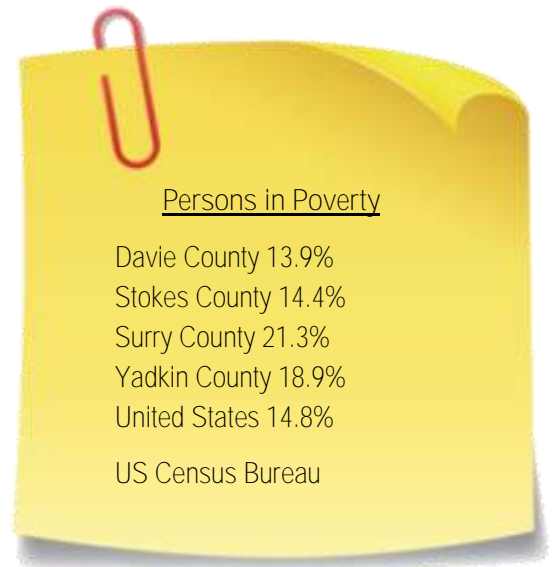
TOMMY EADS

Weatherization Director



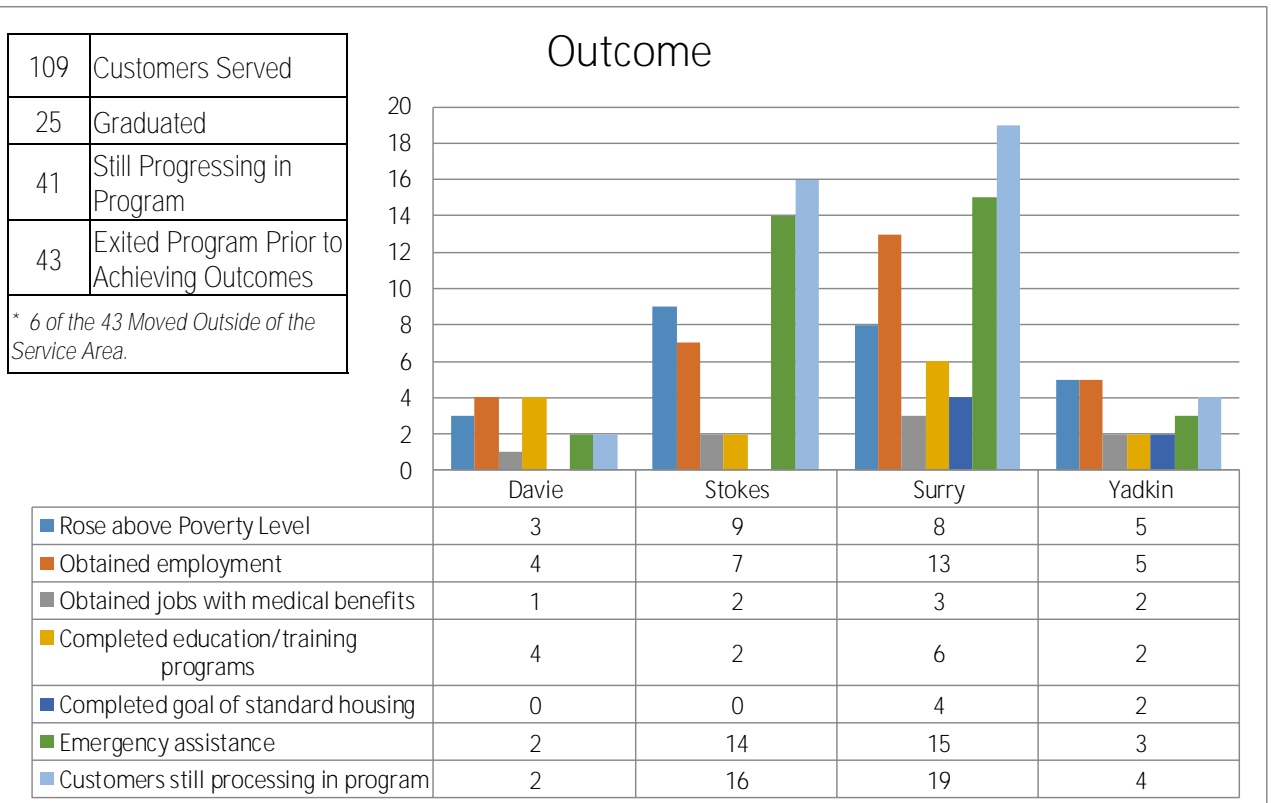
*Community Services Block Grant assists individuals and families to overcome poverty and become economically self-sufficient.*

The Self-Sufficiency Program is designed to assist individuals/families to overcome poverty. Our model of service assists customers to obtain a higher education, create a resume, **and gain employment in jobs paying a “living wage”**. We provide supportive services, including direct customer assistance, intensive, holistic, and individualized success coaching, and personal support to CSBG customers to empower them and to help remove barriers in their lives to become self-sufficient.



**Success Story**

*The YVEDDI CSBG program worked with Ms. D to become self-sufficient. She was the recipient of a Chamber of Commerce “Best of Award” for best civic group/non-profit and super woman of the year. Ms. D founded a non-profit which is now an official 501 (c) 3 organization. She first established a community pantry inside her home, and now has opened a 5,000 sq. ft. day center focused on helping those in need. The idea came when she began sharing food and household products from her ability to use coupons when buying groceries. With donations from family and friends the pantry has grown and CSBG now refers customers to her for help with food. She strives to feed without prejudice those who are hungry. CSBG is proud to have been able to assist Ms. D on her journey toward success.*



Note: 109 Customers were served. However, not everyone had the same goals.





### Mission Statement

To provide safety, supportive services and advocacy for victims of domestic violence and sexual assault.

### National Statistic

Every 9 seconds in the US, a woman is assaulted or beaten.

On a typical day, there are more than 20,000 phone calls placed to domestic violence hotlines nationwide.

National Coalition Against Domestic Violence



### Success Story

A lady came to the Domestic Violence/Sexual Assault office to obtain a restraining order against her ex-boyfriend and father of her daughter for physical, emotional, and verbal abuse. Her ex-boyfriend was taking her and her daughter to her mother's house; however, once arriving there he wouldn't let her or her daughter out of the car. After a while she managed to get her daughter and herself out of the car and run to her mother's house. She also told me that over the past year and a half her ex-boyfriend had physically hurt her. He had choked her and he would also argue and hit her in front of their daughter. She stated he had threatened her multiple times and that she was scared of him. We assisted her in completing the paperwork for a restraining order. We also discussed safety planning with her. She was granted an Ex Parte Order with temporary custody of the child. Our office provided court advocacy, as she shared that she was very nervous to face the abuser in court. Her ex-boyfriend had been served and was present during the hearing. He seemed upset about the whole situation. She was represented by Legal Aid. After the Judge heard the testimony of her and her ex-boyfriend, he granted her a year-long protective order which also included temporary custody of her daughter. **She was provided information to pursue criminal charges and received information about Victim's Compensation.** She decided not to pursue criminal charges and was thankful for our assistance.

The YVEDDI Domestic Violence/Sexual Assault Program provides emergency services and assistance to individuals victimized by domestic violence and sexual assault in Surry, Stokes and Yadkin County.

The program assess factors or problems that can potentially increase the risk of victimization. We provide applicable services and follow up with victims to ensure the continuum of needs are met. We address the victim's immediate needs such as, medical care for physical injuries, information and assistance with obtaining protective orders, safety planning, and shelter offsite (motel/hotel) or referrals to safe shelter services.

We also assess and assist with long-term needs such as, counseling, support groups, employment assistance, coordinating and accessing intervention programs, advocacy to assist victims in navigating the legal system, and referrals to Legal Aid of NC. Our program provides a 24/7 crisis hotline for all persons to have a direct line to staff/volunteers for access to information and assistance with domestic violence/sexual assault services.

The program has been involved in prevention and intervention through a wide range of activities, including:

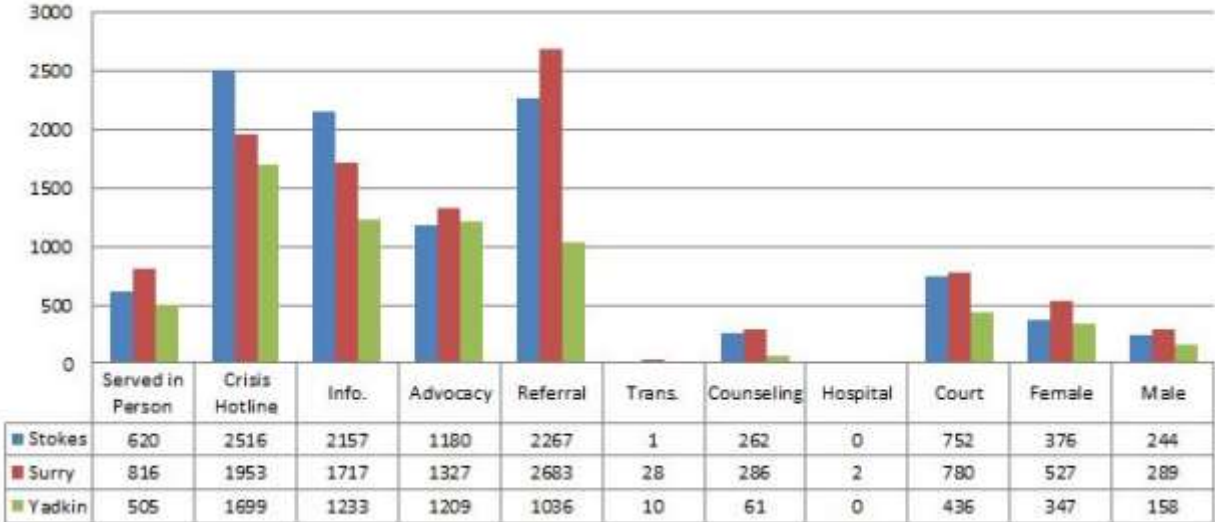
- School-based Projects
- Community Outreach
- Media Campaigns
- Policy Development

In addition, one of our primary initiatives in intervention and prevention are **Memorandum of Understanding's with area hospitals and medical facilities**, because of the severity of the effects domestic violence/sexual assault can have on one's health.

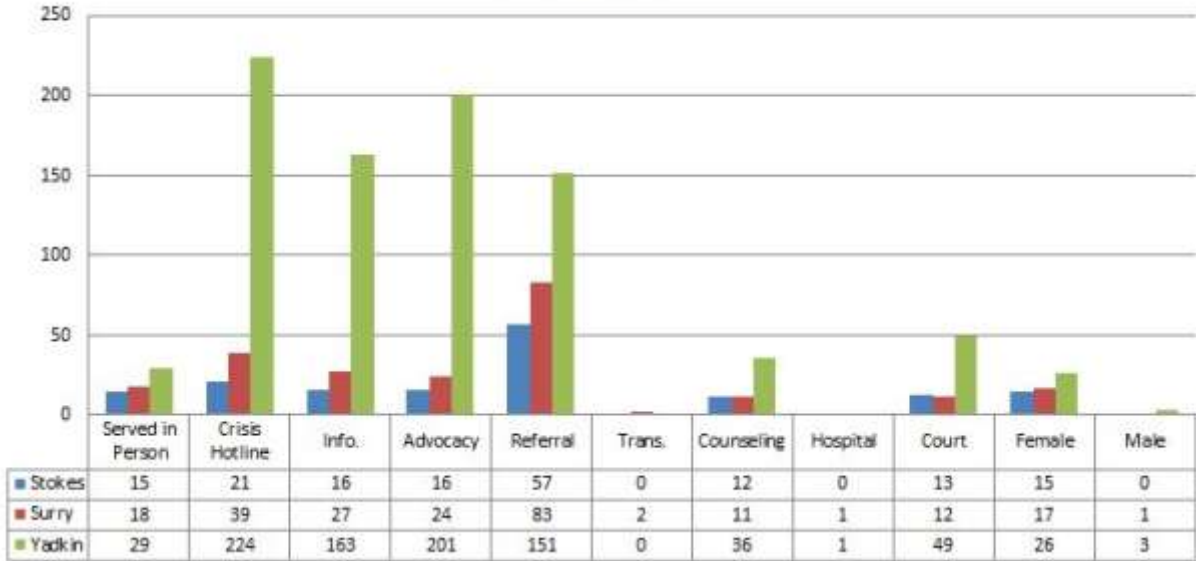
The program is building and strengthening a foundation to enhance services to the public by collaborating with local organizations such as, school districts, law enforcement, community colleges, government, and faith-based communities. The program is achieving positive public support with this strategic approach.

We also collect data to support the effectiveness of our program and to demonstrate the continual quality improvement. We have also strengthened our capabilities by creating a case of policy level change that included a revision of YVEDDI Corporate By-laws.

### Domestic Violence



### Sexual Assault



### Volunteer Hours



#### National Statistic

1 in 3 women and 1 in 4 men have been victims of [some form of] physical violence by an intimate partner within their lifetime.

National Coalition Against Domestic Violence

*Mission Statement*

*To enhance the quality of life for senior adults through nutrition, transportation and legal services.*

Meals on Wheels

Nutritionally-balanced lunch-time meals are delivered five (5) days a week, Monday through Friday, to eligible homebound residents 60 years of age and older in Surry and Yadkin counties.

The meals are provided to help maintain or improve the health of seniors, thereby enabling them to stay in their own homes for as long as possible.

Meals are delivered by volunteers who are reimbursed for use of their personal vehicles.

| Homebound Meals |                |             |
|-----------------|----------------|-------------|
|                 | Seniors Served | Total Meals |
| Surry           | 118            | 22,998      |
| Yadkin          | 149            | 26,787      |

*“Everyone is very kind and friendly. I could not manage without these wonderful home deliveries.”*  
 Resource: YVEDDI Homebound Nutrition Satisfaction Assessment Survey



*“The meals are greatly appreciated and drivers are so kind and Mother looks forward to seeing them each day.”*  
 Resource: YVEDDI Homebound Nutrition Satisfaction Assessment Survey

Congregate Nutrition

Nutritionally-balanced noon-time meals are served five (5) days a week, Monday through Friday, to seniors 60 years of age and older at the following Nutrition Centers:

Yadkin County  
 East Bend  
 Jonesville  
 Yadkinville

Surry County  
 Pilot Mountain  
 Mount Airy

| Congregate Meals and Supportive Services |                |                |
|--|----------------|----------------|
|  | Seniors Served | Meals/Services |
| Surry                                    | 216            | 16,611         |
| Yadkin                                   | 166            | 11,572         |

**Senior Farmer’s Market Nutrition Program**  
 The Senior Enrichment Program successfully completed the 2015 N.C. Senior Farmer’s Market Nutrition Program, distributing 805 vouchers, worth \$3.00 each, to seniors in Surry and Yadkin counties. The program requires each eligible senior to receive seven vouchers.  
 This enables 115 seniors to purchase \$21.00 worth of fresh produce at farmer’s markets, thereby enhancing their ability to increase securing food with a nutritional value.

**Success Story...**

One Tuesday, a volunteer driver left the congregate nutrition site to deliver meals to our homebound clients. Upon arrival to one client's home, the driver immediately knew something was wrong.

The doors to the home were open, all the lights were on inside, yet the client wasn't coming to the door. The driver went through the home, calling the client's name, but could hear or see no sign of the client. The driver called back to the nutrition site to report these conditions to the site manager and continued on her route.

The site manager retrieved the client's emergency contact information and attempted to contact. The site manager got the voice mail of the adult child of the client, who lives over an hour away, and left a message stating the concerns.

In the meantime, the Fire Department was on-site that day to present an educational program on "Fire Safety in the Home" for the congregate nutrition participants. The program presenter had already arrived and the site manager shared the current events with the fire department members and asked if they could check on our client. The fire department members immediately went to check on the homebound client.

The client was found lying in the woods next to her home, where she had gone for a walk and while walking, had suffered a heart attack. While still alive, time was of the essence. The fire department called 911 and waited with the client until help arrived, where she was transported to the hospital to receive treatment.

Upon further examination, it was also found that the client had the flu and was running a temperature of 106.

This client was 97 years old at the time of this event. Had it not been for the quick actions of a volunteer driver and the nutrition site manager, this story might have had a very unhappy ending.

*"You are all blessings to my uncle, he sits by the door and waits to see the friendly person that brings his meals and enjoys the small amount of time he sees them. Thank you all."*  
 Resource: YVEDDI Homebound Nutrition Satisfaction Assessment Survey

**Legal Services**

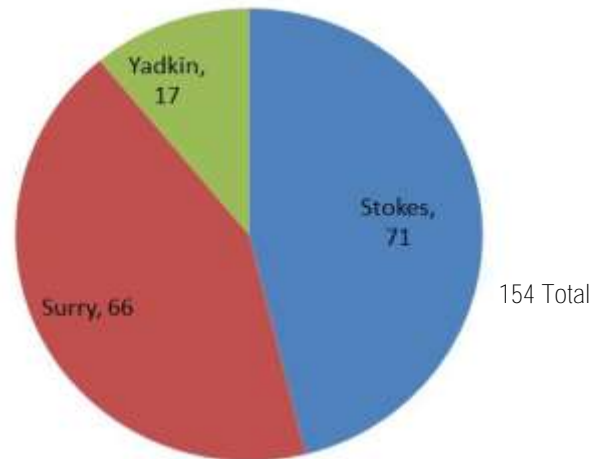
Legal assistance is available to Surry, Stokes, and Yadkin County residents who are 60 years of age and older.

Services performed under this program are civil, non-fee producing. Examples are:

- Wills
- Power of Attorney
- Deed Transactions
- Consultations

Services are provided by local participating attorneys in each county.

**Units of Legal Services Provided**



**FACT**  
 By 2035, the number of older Americans will increase from 48 million today to 79 million

Social Security Administration

97% participants believe that their health has improved and they feel better because they attend the nutrition site.  
 YVEDDI Congregate Program Satisfaction Assessment Survey

Operation Fan Relief

Successfully completed the 2015 Operation Fan Relief Program in Yadkin county. 14 fans were purchased and distributed to seniors using grant funding from Duke Energy.

Health Department Inspections

All YVEDDI Nutrition Sites are inspected and graded by the local Health Department. All sites have Grade A, with the lowest score being 97.

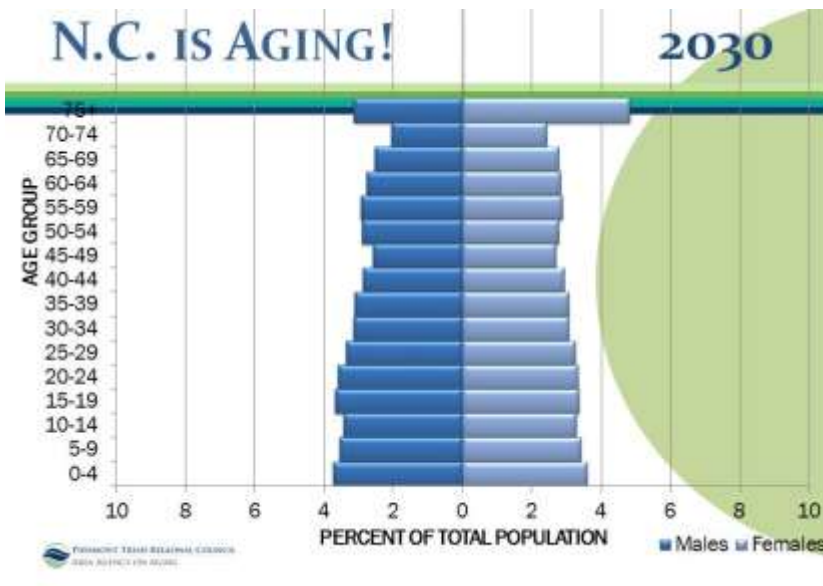
Volunteers

Volunteers contributed 25,818 hours of volunteerism to delivering meals and assisting site managers with serving congregate meals. This is a value of \$562,574.

Fundraising

Staff successfully conducted fundraisers that added more than \$20,000.00 in additional funding to purchase meals.

Staff developed an annual food-borne illness training for all nutrition clients.



Population  
Persons 65 years and older as of  
July 1, 2014

- Davie County 19.3%
- Stokes County 19.1%
- Surry County 18.9%
- Yadkin County 18.3%
- United States 14.5%

US Census Bureau

**FACT**  
In 1940, the life expectancy of a 65-year-old was almost 14 additional years; today it is almost 21 years.  
Social Security Administration

Transportation

Medical and general transportation is available to eligible persons age 60 and older in Davie, Surry and Yadkin counties.

Transportation is provided for seniors attending Congregate Nutrition Centers in Surry and Yadkin counties and for supportive services for these centers.

Medical Transportation

|                | Davie | Surry | Yadkin | Total |
|----------------|-------|-------|--------|-------|
| Seniors Served | 16    | 10    | 4      | 30    |
| Units          | 996   | 1002  | 297    | 2295  |

General Transportation

|                | Davie | Surry | Yadkin | Total |
|----------------|-------|-------|--------|-------|
| Seniors Served | 32    | 45    | 43     | 120   |
| Units          | 6279  | 2988  | 274    | 9541  |

Funded by Piedmont Triad Regional Council, County of Davie, County of Yadkin, County of Surry, United Fund of Surry County, Yadkin County United Fund, participant contributions, and fundraisers

*Mission Statement*

*To improve or maintain independent wellness for the older adult through advocacy and vigorous programming.*



The Senior Centers provide services to help keep seniors active and healthy so they are able to maintain their independence in their own home as long as possible.

Typical activities provided at YVEDDI Senior Centers include:

- Health Screenings and Education
- Community Resource Referral
- Volunteer Opportunities
- Support Groups
- Community Gardening
- Dance Classes
- Arts and Crafts
- Chorus
- Day Trips and Tours
- Book Clubs
- Lifelong Learning Talks
- Games
- Bowling
- Exercise Classes and Equipment
- Dinners and Dances with Entertainment
- Social/Holiday Events
- Senior Games
- Yoga
- Tai Chi
- Senior Theatre
- Pickleball
- BINGO

| Yadkin County |                   |                             |                     |
|---------------|-------------------|-----------------------------|---------------------|
|               | Services Provided | Participants (unduplicated) | Budget              |
| East Bend     | 15,022            | 541                         | \$73,740.00         |
| Jonesville    | 15,092            | 655                         | \$81,155.00         |
| Yadkinville   | 15,346            | 526                         | \$72,292.00         |
| <b>TOTAL</b>  | <b>45617</b>      | <b>1722</b>                 | <b>\$227,187.00</b> |

| Surry County   |                   |                             |                    |
|----------------|-------------------|-----------------------------|--------------------|
|                | Services Provided | Participants (unduplicated) | Budget             |
| Mount Airy     | 8981              | 776                         | \$70,570.00        |
| Pilot Mountain | 4278              | 532                         | \$23,897.00        |
| <b>TOTAL</b>   | <b>13259</b>      | <b>1308</b>                 | <b>\$94,467.00</b> |

*The cost for maintaining one elderly person in a nursing home under Medicaid is about 50 times the cost of providing services to help an older American remain in their home.*

## Impact

- Research shows that older adults who participate in senior center programs can learn to manage and delay the onset of chronic disease and experience measurable improvements in their physical, social, spiritual, emotional, mental, and economic well-being.
- **Today's senior centers are reinventing themselves to meet the needs and desires of the aging baby boom generation.** Boomers now constitute more than two-thirds of the 50+ population. Senior centers are developing new programs and opportunities for this dynamic generation of older adults.

-National Council on Aging-

**FACT**

Recognized by the Older Americans Act (OAA) as a community focal point, senior centers have become one of the most widely used services among America's older adults. Today, 11,400 senior centers serve more than 1 million older adults every day.

-National Council on Aging-

Success Story

A gentleman who was released from the ER recently and moved in with his daughter. He had lost hope in everything, was very sad, and disoriented. His daughter was determined to get her father to "feeling normal" again, so she contacted the senior center. Day one of him walking into the senior center, he made friends and went home that day and told his daughter what a nice time he had. The Nutrition Site Manager, discovered that he played guitar, so she invited him to play and sing one day. Not only did he do so, but he had another senior pick up the spoons and start playing with him. Their music and laughter lit up the room and brought a new feel of life to the senior center that particular day. His daughter has called Tracey to express her gratitude towards the senior center. She said her father has a smile on his face again.

This is what the senior center is all about—the smiles, the zest, and making the best of life.

Yadkin Valley Senior Center



FACT

Approximately 70% of senior center participants are women; half of them live alone.

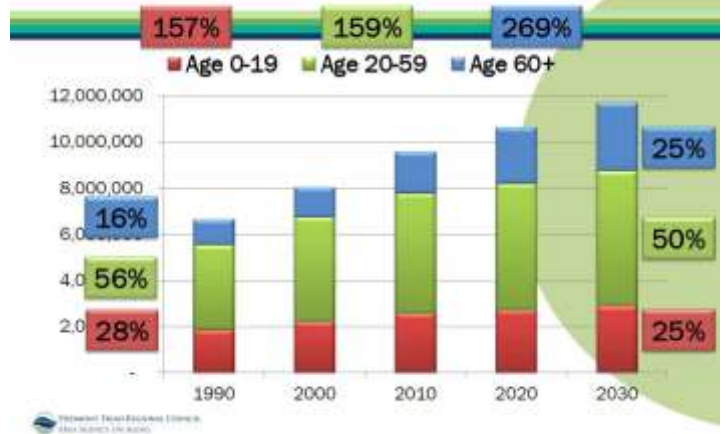
-National Council on Aging-

FACT

Compared with their peers, senior center participants have higher levels of health, social interaction, and life satisfaction and lower levels of income. -National Council on Aging-



NC Age 60+ Has Greatest Growth



Money Raised by Fundraiser Events/Donations/  
Rental Fees/Community Sponsorship

East Bend-\$6,223

Yadkinville-\$3,800

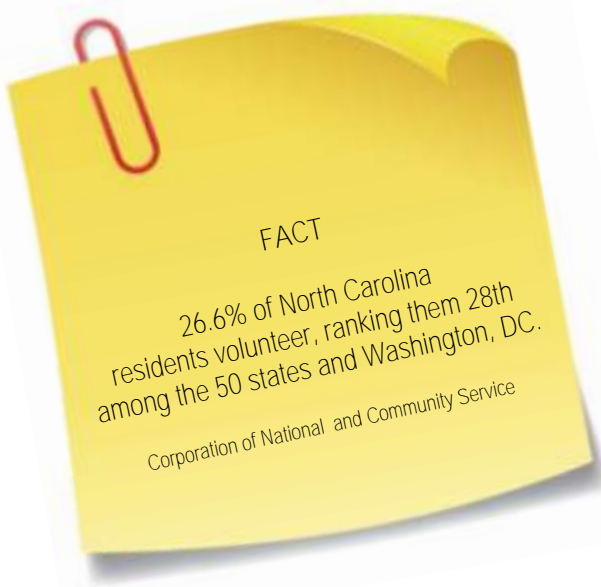
Jonesville-\$2,400

Mount Airy/Pilot Mountain-\$3,900

*RSVP recruits, places, and supports older citizens in humanitarian pursuits affecting measurable improvements in community life in Davie, Surry, and Yadkin counties.*

RSVP is one of the largest volunteer networks in the nation for people ages 55 and older. The RSVP Program gives seniors an opportunity to use their talents and the skills **they've learned over the years and even develop new ones** while serving in a variety of volunteer activities within their communities.

| Volunteer Numbers |          |      |         |            |
|-------------------|----------|------|---------|------------|
| County            | Stations | Vol. | Clients | Vol. Hours |
| Davie             | 3        | 34   | 2,560   | 1,521      |
| Surry             | 17       | 121  | 8,011   | 15,309     |
| Yadkin            | 6        | 32   | 2,806   | 4,280      |
| Total             | 26       | 187  | 13,377  | 21,110     |



**Seniors' Health Insurance Information Program (SHIIP)**

SHIIP is a division of the North Carolina Department of Insurance and can assist anyone with questions about Medicare Part D coverage information and enrollment. Trained SHIIP counselors are available for one-on-one appointments in all 100 North Carolina counties. This past year we helped 248 clients in Yadkin County with insurance information.

**Success Story...**

*The Retired & Senior Volunteer Program is honored to have "Pete" Carol as a volunteer. At this time he is our oldest volunteer (99 years young at heart). He is still very active, happy and lots of fun to be around. "Pete" has a really good memory and is a World War II survivor. During his time in service, he saw many things even the Concentration Camps.*

*This man has spent much of his time in schools sharing his pictures and information (this is history to him). The students just love for him to come and speak to them even if they have heard him before.*

*"Pete is working with the Telephone Reassurance Program, by calling two people every morning to check on them, even though they are younger than him.*

*"Pete" was the caregiver for his wife, but never was he too busy to help others. He likes to cook and share his wonderful Peach Cobbler with lots of people. He still goes to church, active in the Ruritan Club and is also a Mason.*

*He told me his job is to keep everyone straight and in order.*

*What a positive volunteer!!*

**\$23.07 per hour**  
 Latest Estimated Value of Volunteer Time  
 Corporation of National and Community Service

Funded by the North Carolina Department of Insurance, Senior Health Insurance Information Program (SHIIP), Corporation for National and Community Service, County of Davie, County of Surry, County of Yadkin, Davie County United Way, Yadkin County United Fund, and United Fund of Surry



**Program Mission**

The YVEDDI Head Start Program will continuously establish and evaluate program practices that will bring about the greatest success for children and families.

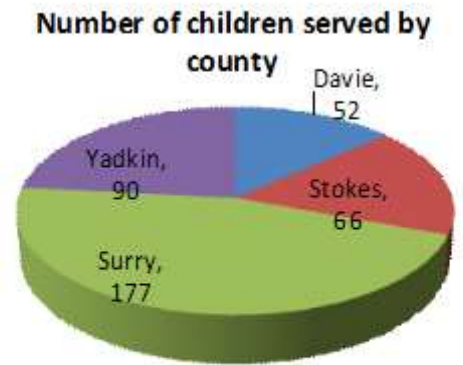
*Head Start prepares children for kindergarten in 5-Star licensed centers and works with the families to promote self-sufficiency*

**Program Description/Purpose**

In 22 classrooms (15 sites), Head Start serves 385 children ages 3-5 years to prepare them for Kindergarten and works with families to promote self-sufficiency. Comprehensive services are provided to include child medical and dental services, individualized family services, and transportation, as feasible.

Operational hours are 8:00 AM – 2:30 PM, Monday through Friday. All services are free for families who meet federal income guidelines.

YVEDDI Head Start prepares children for kindergarten by helping them develop the skills they need to be successful when they enter the public school system. All of our facilities hold a five-star license from the NC Division of Child Development and Early Education, indicating the highest possible quality of child care in North Carolina.



| Revenue                      | Expenditures                 |
|------------------------------|------------------------------|
| Federal - \$2,458,161        | Federal - \$2,458,161        |
| NC Pre-K - \$548,742         | NC Pre-K - \$548,742         |
| County/Local Funds - \$9,019 | County/Local Funds - \$9,019 |
| Food Program - \$300,000     | Food Program - \$300,000     |

*County and NC Pre-K funds are used toward the required non-federal match*

Families

|   |      |
|---|------|
| Number of children who did not complete program | 59   |
| Funded Enrollment                               | 385  |
| Number Served                                   | 444  |
| Avg. Monthly Enrollment                         | 100% |

Type of Eligibility

|                    |     |
|--------------------|-----|
| Below 100% Poverty | 73% |
| 100-130% Poverty   | 12% |
| Above Income       | 09% |
| Public Assistance  | 03% |
| Homeless           | 2   |

Health Services

|   |      |
|---|------|
| Received medical exams                                | 98%  |
| Received dental exams                                 | 96%  |
| Medical home at end of enrollment                     | 99%  |
| Dental home at end of enrollment                      | 99%  |
| Received preventive dental care                       | 100% |
| Referred children who received Mental Health Services | 100% |



YVEDDI Head Start has aligned readiness goals with the Foundations (Early Learning Strategies for NC Preschoolers and Strategies for Guiding Their Success).

These goals are believed to be age-appropriate for our children and address the domains of learning that we measure through our ongoing assessments.

Data to support the achievement of goals will be aggregated and analyzed after each child assessment, in accordance with our Outcomes Plan. Assessments are conducted three times during the school year. We will use the data gathered to determine our progress towards meeting our goals, to inform parents and the community of the results and use the information to make the necessary program improvements to curriculum, teaching and instructional strategies, professional development, program design and to assist with other program decisions.

The school readiness goals will be shared with parents and we will determine **each child's progress in language and literacy, cognition and general knowledge, approaches toward learning, physical well-being and motor development and social and emotional development.** We also use the gathered assessment data to individualize services and teach to best support each child.

YVEDDI Head Start will share our collected school readiness information with the public schools as part of our transition packet for each child. The **information will be delivered to the schools and forwarded to the child's kindergarten teacher.**

Last year we showed an overall gain of 34.51% in the development of our children.

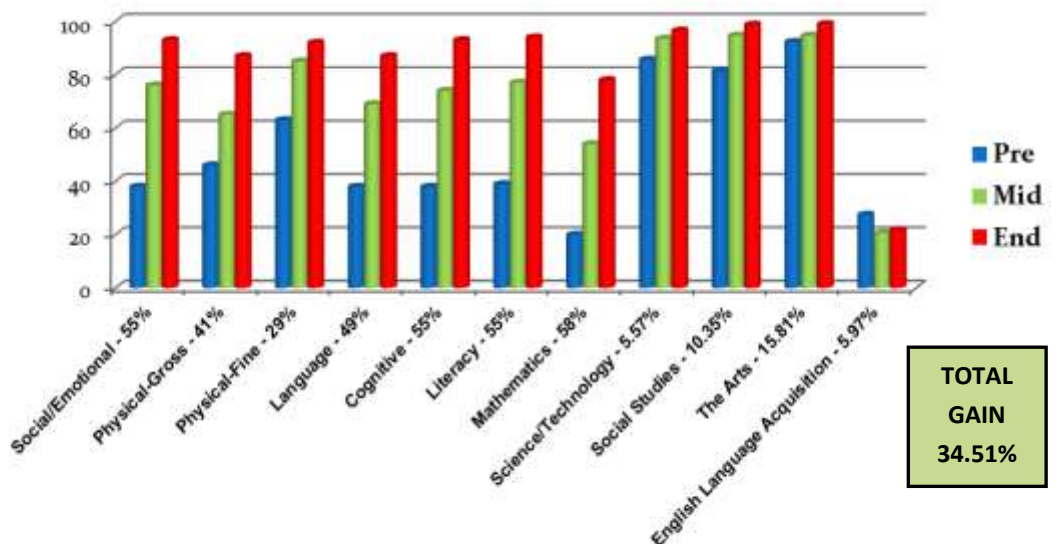
Transportation: We provided transportation for 216 of our children last year.

We work with the public school system and other entities to ensure that children with diagnosed disabilities receive the necessary services for their success. Last year we served 52 children with special needs.

Child Outcomes  
 Three times per year we assess **and report on each child's** progress in the Head Start program. In summary, our goal is to find out what the children already know and use our assessment to help them **become "School Ready".** By having a detailed outcomes plan and implementing each part, we are able to form a strategy for **each child's development** process.

| <u>Teacher Education</u>           |     |
|------------------------------------|-----|
| Advanced Degree                    | 4%  |
| Baccalaureate Degree               | 67% |
| Associate Degree                   | 29% |
| <u>Assistant Teacher Education</u> |     |
| Associate Degree                   | 71% |
| Other Credential / CDA             | 29% |

| <u>Parent Involvement Activities</u>        |                                |
|---|--------------------------------|
| Program Volunteers                          | 497                            |
| Parent Meetings                             | 135                            |
| Policy Council Meetings                     | 10                             |
| Agency Board Member                         | 1                              |
| Parent Educational Workshops:               | 1 per year with 45% attendance |
| <b>Curriculum Planning Participation...</b> | <b>100%</b>                    |



**YVEDDI's Migrant Head Start** program is committed to strengthening the growth and development of the enrolled children and their families by respecting their culture, honoring their confidentiality and sharing the decision-making to ensure their well being.



The YVEDDI Migrant Head Start program operates from June through October for children ages 6 weeks to 5 years. The program provides comprehensive family support and child development services for 45 children of migrant farm workers who have moved to Surry or Yadkin Counties within the last 24 months; and for seasonal migrant families who no longer move but continue to work in agriculture as their main source of income.

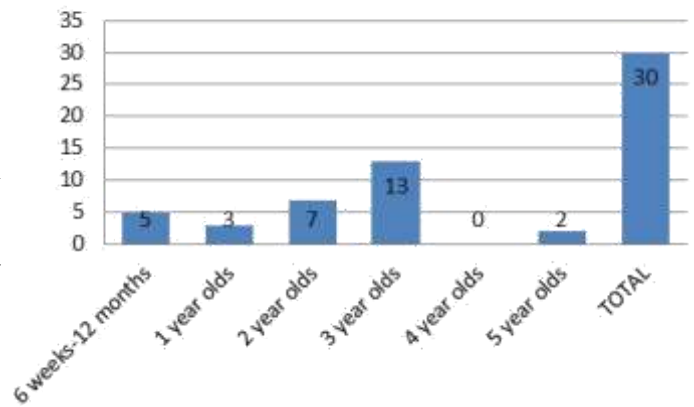
| Revenue  | Expenditures           |
|--|------------------------|
| Federal- \$431,453                                     | Federal- \$431,453     |
| Food Program- \$12,000                                 | Food Program- \$12,000 |
| Required Non-Federal Match- \$43,145                   |                        |
| Proposed Budget for 2016-2017                          |                        |
| Federal- \$397,196 (PA 23- \$391,316 + PA 20- \$5,880) |                        |
| Food Program- \$12,000                                 |                        |
| Required Non-Federal Match- \$39,720                   |                        |

**Child Outcomes**

The YVEDDI Migrant Head Start Program assesses each child's development three times per season. Data from the assessments is used to generate reports for parents so that they may work with the children at home as their primary educator. Data is also used to guide teaching staff with lesson planning so that children are provided optimal individual learning opportunities. Our goal is to identify and track the development of each child in order to help them become "school ready". Our program has a detailed outcomes plan which allows us to form a strategy for each child's development.

- Infant overall gains were 16.34%
- Toddler overall gains were 14.14%
- Preschool overall gains were 2.91%

**Age of Enrolled Children**



| Health Services                       |      |
|---------------------------------------|------|
| Received medical exams                | 100% |
| Received dental exams                 | 93%  |
| Medical home at the end of enrollment | 100% |
| Dental home at the end of enrollment  | 93%  |
| Received preventive dental care       | 93%  |
| Received mental health assessment     | 100% |

**School Readiness Initiative**

In order to ensure school readiness for children, YVEDDI Migrant Head Start developed a School Readiness Committee. The committee member's work together to provide specific details and information on activities related to school readiness. The committee includes perspectives from the local LEA's, the YVEDDI Regional Head Start Program, program management staff, parents of enrolled children, and members of the program's Parent Policy Committee.

YVEDDI Migrant Head Start School Readiness Plan  
Overview



YVEDDI Migrant Head Start has aligned our school readiness goals with the Foundations (Early Learning Strategies for NC Preschoolers and Strategies for Guiding Their Success).

These goals are believed to be age-appropriate for our children and address the domains of learning that we measure through our ongoing assessments.

Data to support the achievement of the goals will be aggregated and analyzed after each child assessment is completed. Assessments are conducted periodically throughout the season for the enrolled children from birth to 5 years of age. The data gathered is used to determine progress made towards meeting our goals, informing parents and the community of the results, and to guide any necessary program improvements to curriculum, teaching, instructional strategies, professional development, program design, and to assist with other program decisions.

The school readiness goals are shared with parents and center staff will **determine each child's progress in language and literacy, cognition and general knowledge, approaches to learning, physical well-being and motor development, and social and emotional development.** All assessment data gathered will be used to individualize services and teaching to provide the best support to each child.

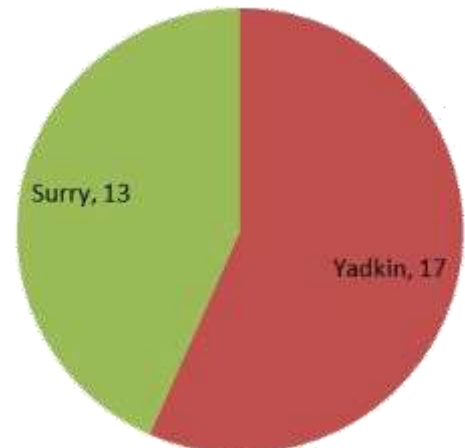
YVEDDI Migrant Head Start will share collected school readiness information with the public schools as part of our transition packet for the pre-school age children transitioning into kindergarten.

| Parent Involvement Activities       |                            |
|-------------------------------------|----------------------------|
| Program Volunteers                  | 54 volunteers @ 2286 hours |
| Parent Meetings                     | 4                          |
| Policy Committee Meetings           | 4                          |
| Agency Board Member                 | 1                          |
| Agency ECMHSP Policy Council Member | 1                          |

| Families   |  |
|--|--|
| Funded Enrollment                                      | 45   |
| Number of Children Served                              | 30   |
| Disabilities Children Served                           | 3  |
| Number of Children Who Left Prior to End of the Season | 4<br><i>(3 transitioned out of the program to attend Pre-K, RHS, &amp; Kindergarten; 1 migrated out of the service area)</i> |
| Below Federal Poverty Guidelines                       | 100%   |
| Average Monthly Enrollment                             | 67%  |

| Teacher Education  |   |
|--|---|
| Baccalaureate Degree   | 1 |
| Associates Degree  | 5 |
| CDA  | 4 |
| 8 teachers<br>1 assistant teacher<br>2 bilingual caregivers<br>2 substitutes |   |

Number of Children Served by County



### Mission Statement

To make a difference for local individuals and families through programs that address their various needs.

#### Program Description/Purpose

YVEDDI is the Administrator for the L.H. Jones Family Resource Center.

The L.H. Jones Family Resource Center (JFRC) is a multi-purpose center which addresses various needs of the community.

Programs are offered to promote health and wellness, education, recreation, socialization, and volunteerism.

The Family Resource Center coordinates and partners with local agencies, colleges, schools, businesses, and individuals to offer a variety of services and opportunities that appeal to the interests and needs of the local community.

The center is open Monday through Friday from 8:00 a.m. to 4:30 p.m. and has extended operating hours for programs that are sponsored by JFRC occupants.

#### Current Occupants:

- YVEDDI Community Services Block Grant Program
- YVEDDI Senior Enrichment Program
- YVEDDI RSVP
- YVEDDI Head Start & NC Pre-K
- YVEDDI Senior Center
- J. J. Jones Alumni Association
- Piedmont Triad Regional Council eLink Youth Program
- Yokefellow Ministries
- Surry Community College
- **Grace's Closet**

The Jones Family Resource Center is administered by the Yadkin Valley Economic Development District, Inc.

The Center has two budgets:

- 1) Facilities - **Funded through the occupants' cost-sharing** fees.
- 2) Operations - Funded by the County of Surry, fundraisers, community use fees, and general contributions.

Service Statistics:  
Total services provided: 98,609



Funded by County of Surry, fundraisers, community users, and occupant cost-sharing fees and general contributions.

## Program Highlights/Accomplishments

In the past year the Jones Family Resource Center continued to improve, upgrade and maintain the facility and grounds as much as time and funding allowed.

FY 2015 upgrades included but were not limited to the following:

### UPPER LEVEL:

- A projector was installed in the Conference Room.
- Four broken window panels were replaced in the ladies restroom at the lower end of the hall at no charge to the JFRC.
- A new ice-maker was donated and installed by the County of Surry.
- New insulation was added in the Conference Room, the old radiators were removed, floors were repaired, and it was freshly painted.

### FRC CAFETERIA / LOWER LEVEL:

- A new water fountain was donated and installed by the County of Surry.
- Floors were professionally cleaned and waxed.

### OUTSIDE:

Surry eLink provided in-kind labor through their summer program. Students worked on various outdoor beautification projects.

A new and improved hot water heater was purchased and installed.



Grace's Closet

The JFRC became the administrator over Grace's Closet, a free community clothing closet. It was previously managed by Disciples of Grace Ministries.

Fundraisers  
May 29, 2015  
Annual Bingo Bash fundraiser  
Raised: \$4,017.  
October 9, 2014  
**Chili's Restaurant fundraiser**  
Raised: \$80.  
October 20, 2014 and January 26, 2015  
Sabika Jewelry Sale fundraiser  
Received in-kind jewelry to use for fundraisers valued at \$300

Other  
**A private donor donated \$5,000 to Grace's Closet.**

- The JFRC now receives in-kind labor through the Urban League program. Two employees stationed at the JFRC work 20 hours per week. They are employed and paid through the Urban League.
- The JFRC was the recipient of a number of in-kind projects from the County of Surry. This saved a substantial amount on money on labor and materials.

### Other Important Information:

- YVEDDI Senior Nutrition Site (Congregate Meals/Meals on Wheels) became a new occupant at the JFRC.
- **The Children's Center closed their satellite program at the JFRC.**
- LIFESPAN closed their program at the JFRC.





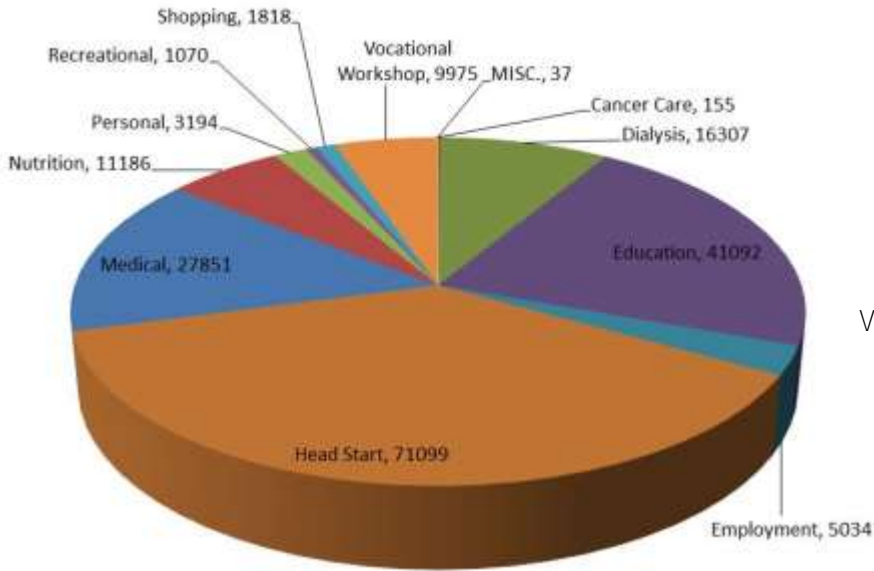
YVEDDI Public Transportation is a regional transportation system providing a variety of transit services and programs to groups and individuals in Davie, Stokes, Surry, and Yadkin Counties.

*Mission Statement*  
 To serve the mobility needs of a four-county region by using all means of mobility available.

Some of the types of trips provided are: congregate nutrition, special events, and youth activities. Contracted services are available for elementary, developmental and preschool transportation; trips for medical services; shopping for daily living supplies; and transportation to work. Services are available to people with transportation challenges, including the elderly and disabled, veterans, and others. We also operate a rural general public program for a small fee as funding and vehicles are available.

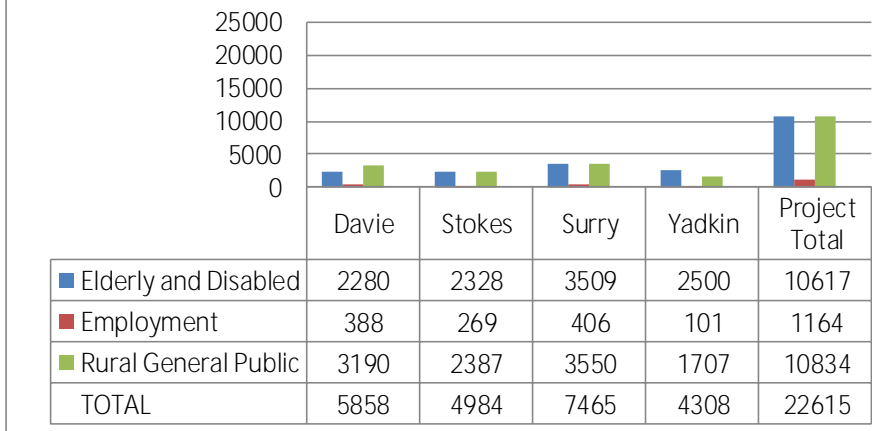
Vehicle Types  
 Sedans  
 Mini Vans  
 Wheelchair Vans  
 Light Transit Buses (20'-25')

Trip Purposes

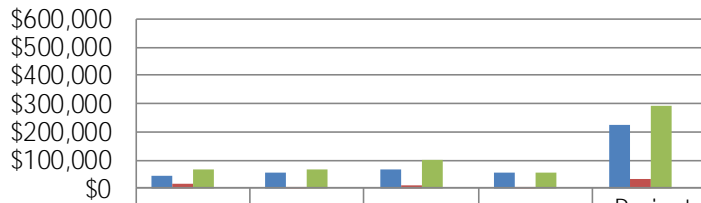


Total Trips 188,818  
 Vehicle Hours 146,956.48

Rural Operating Assistance Program (ROAP)  
 Trips



## Rural Operating Assistance Program (ROAP) Funding



|                        | Davie     | Stokes    | Surry     | Yadkin    | Project Total |
|------------------------|-----------|-----------|-----------|-----------|---------------|
| ■ Elderly and Disabled | \$44,091  | \$55,252  | \$66,366  | \$55,812  | \$221,521     |
| ■ Employment           | \$13,863  | \$6,205   | \$7,290   | \$3,403   | \$30,762      |
| ■ Rural General Public | \$65,090  | \$68,576  | \$100,771 | \$57,539  | \$291,976     |
| TOTAL                  | \$123,044 | \$130,033 | \$174,427 | \$116,755 | \$544,259     |



### Elderly & Disabled Transportation Program

| County | Funds Disbursed | Trips Provided | Cost of funded trip |
|--------|-----------------|----------------|---------------------|
| Davie  | \$44,091.00     | 2280           | \$19.34             |
| Stokes | \$55,252.00     | 2328           | \$23.73             |
| Surry  | \$66,366.00     | 3509           | \$18.91             |
| Yadkin | \$55,812.00     | 2500           | \$22.32             |

### Employment Transportation Program

| County | Funds Disbursed | Trips Provided | Cost of funded trip |
|--------|-----------------|----------------|---------------------|
| Davie  | \$13,863.00     | 388            | \$35.73             |
| Stokes | \$6,205.34      | 269            | \$23.07             |
| Surry  | \$7,290.24      | 406            | \$17.96             |
| Yadkin | \$3,403.43      | 101            | \$33.70             |

### Rural General Transportation Program

| County | Funds Disbursed | Trips Provided | Cost of funded trip |
|--------|-----------------|----------------|---------------------|
| Davie  | \$65,090.00     | 3190           | \$20.40             |
| Stokes | \$68,575.56     | 2387           | \$28.73             |
| Surry  | \$100,771.11    | 3550           | \$28.39             |
| Yadkin | \$57,539.36     | 1707           | \$33.71             |

### Success Story

We were recently contacted by a very sweet 70 year old woman who found out that she had cancer. She told us that she had fought this ugly battle two times before and every time the doctors tell her that she will not survive. However she is a very strong-willed determined woman and she has been triumphant each time.

During our many conversations she has expressed that this battle so far has been her toughest yet and one of the things that she worried about most was her transportation for her treatments. She gets her treatments at the Forsyth Cancer Center which is 40 miles from where she lives and she does not have friends or relatives around to help her anymore.

Once we got her information, we worked diligently to get her set up with transportation services and she was so thankful. When we called her to let her know that she was all set and ready to go she began to shout "Hallelujah Praise God her prayers had been answered!" She then told the Mobility Manager that when she woke up that morning that she heard a whisper in her ear that said, "An Angel would come to her and bless her" and she told me that the Mobility Manager was that Angel. She thanked the entire YVEDDI team again for helping her find HOPE that she could fight this long hard battle once again. She said that it was good to know that she had one less worry and less stress because she knew that YVEDDI would get her where she needed to go safely and dependably.

Funded by the N.C. Department of Transportation, Federal Transit Administration, County of Davie, County of Stokes, County of Surry, County of Yadkin, user fees, and contract revenues

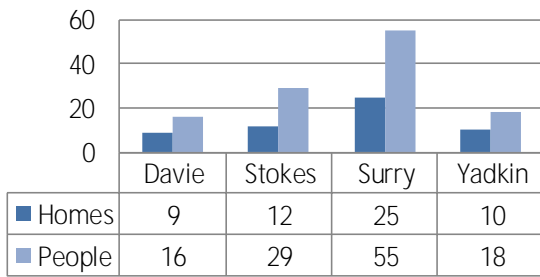




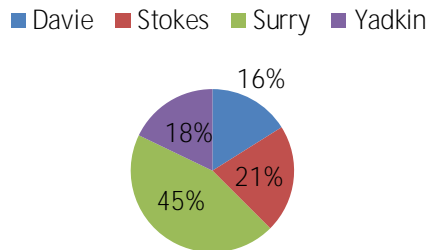
*The Weatherization Assistance Program improves energy efficiency, household safety, and educates the public about maintaining energy efficiency.*

The Weatherization Assistance Program is designed to help low-income households lower home utility costs by replacing or repairing elements of the home that contribute to energy waste.

Homes Weatherized & People Assisted Per County



Homes Weatherized Per County



Of the 118 people who received weatherization assistance 34.7% were elderly and 44.9% were disabled.

29% of the homes were at or below the poverty level for their size household according to the Federal Poverty Index.

**FACT**

U.S. energy consumption could be cut by 11% by 2020 through simple building efficiency measures such as more efficient lighting, water heating, and appliances.

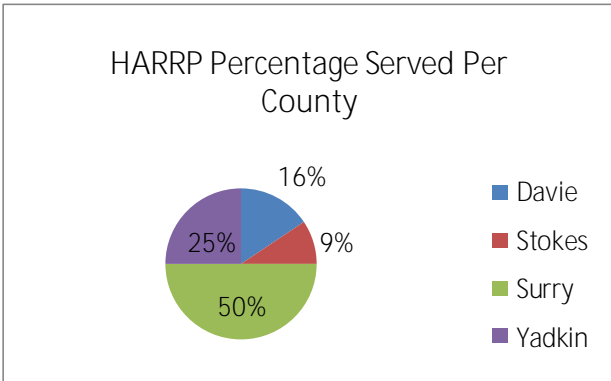
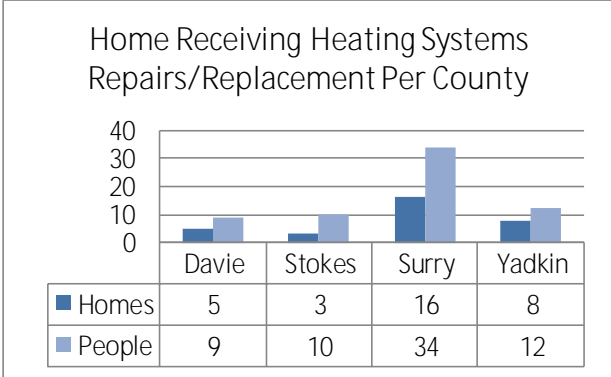
**Success Story**

*In April we received a call from an elderly lady in Mt. Airy who needed some assistance with her heat. She lives in a house built in 1940 with her 90-year-old mother, who is in poor health and is confined to bed. Their only source of income is their social security checks. The home was heated by electric baseboard units and a small wood heater. Some the baseboard units were no longer functioning and the home couldn't be adequately heated. Although the household qualified for the programs we offer, our resources were already committed to other projects. We had to wait until our new budget was approved in July before we could proceed with work on this home. With funds from the Heating and Air Repair/Replacement Program, we were able to have a heat pump installed for them. This not only provides a central heat source that heats the house uniformly but will also keep the home comfortable during the summer, which was another main concern for the homeowner because of her invalid mother. The heat pump was installed in September and in October our weatherization crew insulated the home to help keep the conditioned air in the house. With these improvements, the occupants are more comfortable and the homeowner has a little more peace of mind.*



*The Heating and Air Repair and Replacement Program (HARRP)  
Repairs or replaces heating and cooling systems for low-income households.*

The purpose of the Heating and Air Repair/Replacement Program (HARRP) is to repair or replace a nonfunctioning heating system or a heating system that is functioning below the **manufacturer's standards**. **All homes must have an adequate heat source** before they can be weatherized.



The average cost of materials per home was \$2,711.45 and the average cost of labor per home was \$1,946.87. All of the materials and labor are free of charge to qualifying owner-occupied homes. If the home is a rental property, the owner or landlord may be required to pay up to 50% of the cost.

### FACTS

The U.S. houses 5% of the world's population, but uses 23% of the world's energy.

A compact fluorescent bulb (CFL) used 75% less energy than a traditional incandescent bulb.

The amount of energy Americans use doubles every 20 years.

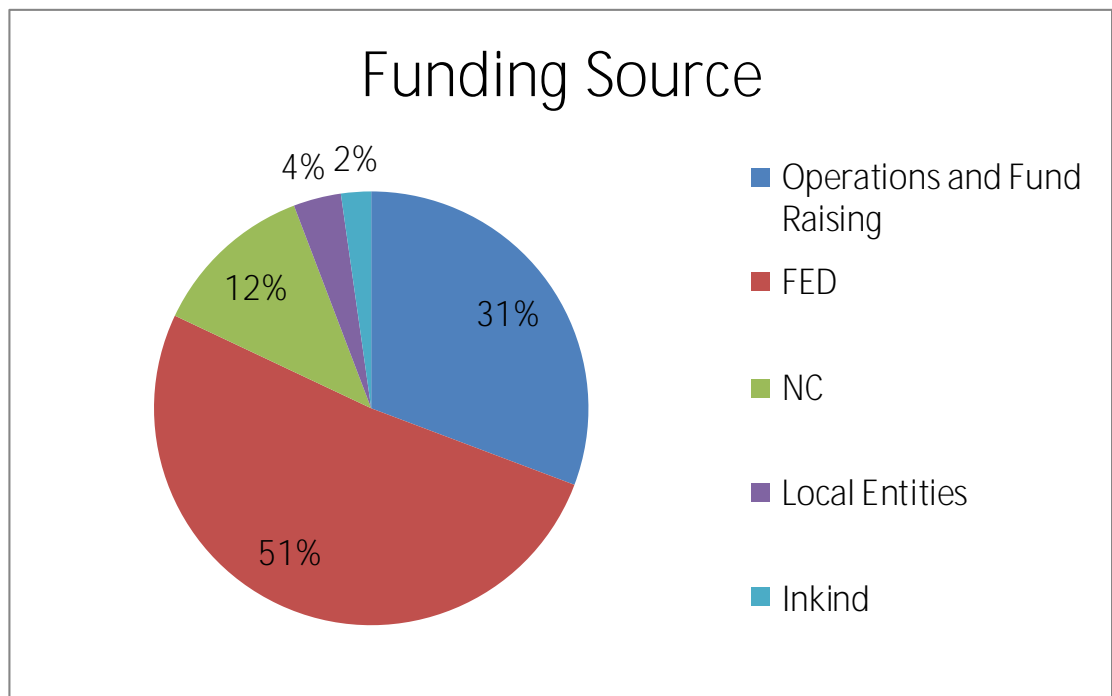
### FACT

The average home in the U.S. uses about 1,000 kilowatt-hours (kwh) of electricity per month – or the equivalent to: 79 gallons of gas, 18 trees or 29 barbecue grill propane cylinders.

# Memories of 2014-2015



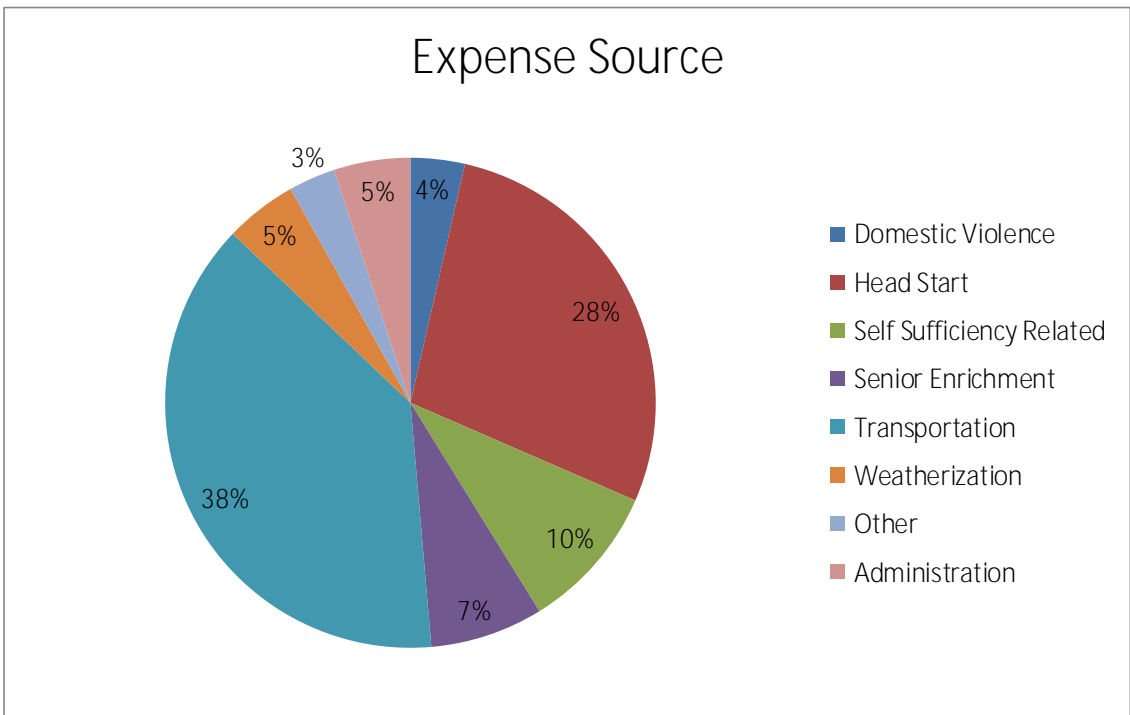
| Fund Source                 | Dollar Amount       |
|-----------------------------|---------------------|
| Operations and Fund Raising | \$3,357,168         |
| FED                         | \$5,600,699         |
| NC                          | \$1,330,995         |
| Local Entities              | \$387,900           |
| Inkind                      | \$244,313           |
| <b>TOTAL INCOME</b>         | <b>\$10,921,075</b> |



*There were no findings in the audit for the period ending June 30, 2014  
(Audit completed by Preston, Sims & Darden PA)*

# Financials

| Expense Source           | Dollar Amount |
|--------------------------|---------------|
| Domestic Violence        | \$430,016     |
| Head Start               | \$3,361,830   |
| Self Sufficiency Related | \$1,161,861   |
| Senior Enrichment        | \$896,406     |
| Transportation           | \$4,627,368   |
| Weatherization           | \$573,318     |
| Other                    | \$369,717     |
| Administration           | \$607,280     |
|                          | <hr/>         |
|                          | \$12,027,796  |



*\*These figures are presented based on the Modified Accrual Basis of accounting, and have not been audited by an independent auditor. They are meant as approximations of how Yadkin Valley Economic Development District, Inc. (YVEDDI) performed in its Fiscal Year ending June 30, 2015 and should be used and/or quoted as such. YVEDDI assumes no liability for the use of these figures for any purposes other than their intended use as approximated Revenues and Expenses*

# Together We Can...

## Funding

Contract Revenues  
Corporation for National and Community Service  
County of Davie  
County of Stokes  
County of Surry  
County of Yadkin

Davie County United Way

East Coast Migrant Head Start Project

Federal Transit Administration

Home and Community Care Block Grant for Older Adults

N.C. Pre-Kindergarten  
N.C. Council for Women  
**N.C. Department of Crime Control/Governor's Crime Commission**  
N.C. Department of Health and Human Services  
N.C. Department of Insurance  
N.C. Department of Transportation  
N.C. Division of Aging and Adult Services  
N.C. Division of Commerce Energy Division

Occupant Agencies/Organizations

Partners Behavioral Health Management  
Participant Contributions  
Piedmont Triad Regional Council

**Seniors' Health Insurance Information Program (SHIIP)**  
State of North Carolina

United Fund of Stokes County  
United Fund of Surry County  
User fees  
U.S. Department of Health and Human Services – USDA  
Childcare and Adult Food Program

Yadkin County United Fund  
Yadkin Valley United Fund

*“Restricted grants, fundraisers, and donations only support designated or specified projects or programs allowed by the contributor; resources cannot be disbursed or comingled with other projects or programs to offset any expenditures.”*







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